

SSM 45868	<p>Some 2016-2017 Escape/MKC vehicles may exhibit a lack of A/C cooling during PDI due to insufficient/low refrigerant. If a vehicle displays this issue during PDI, do not assume that the plant did not fill the system to the proper level. In most cases, it will be due to a leak issue. Make sure that you follow the diagnostics in the Workshop Manual(WSM) Section 412-00 for A/C Leak Detection. We have seen multiple cases where the system is evacuated and filled to the proper level at PDI but the customer ends up coming back for an A/C repair due to a refrigerant leak.</p>
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