



GROUP  
CLI

MODEL  
2015~2016MY  
Sedona (YP)

NUMBER  
028

DATE  
January 2016

## TECHNICAL SERVICE BULLETIN

**SUBJECT:** WINDSHIELD COWL, BLOWER MOTOR AND/OR RESISTOR REPLACEMENT

This bulletin provides the procedure for replacement of the windshield cowl, blower motor and/or resistor of some 2015~2016MY Sedona (YP) vehicles, produced from Job #1 through June 16, 2015, which may exhibit a slow or inoperative blower motor as a result of freezing up due to intrusion of snow/ice into the HVAC ducting. To correct this concern, replace the cowl and, if necessary, the blower motor and/or resistor, by referring to the information included in this service bulletin.



File Under: <Climate>

Circulate To:  General Manager  Service Manager  Parts Manager  
 Service Advisor(s)  Technician(s)  Body Shop Manager  Fleet Repair

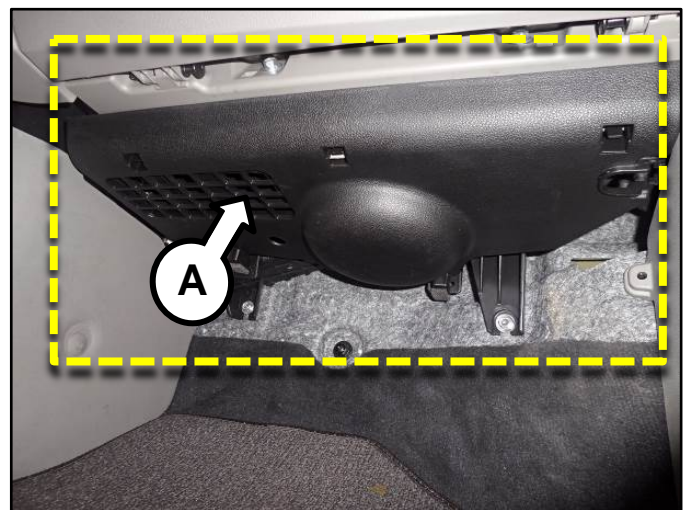
**Service Procedure:**

1. Operate the blower motor, at all different speeds, to verify the customer's concern. If blower motor or resistor malfunction is confirmed, proceed to the next step. If blower motor operation is normal, but the customer reported abnormal blower motor operation in freezing weather conditions, proceed to step 10 to replace the windshield cowl.



2. Record the customer's radio presets and disconnect the Negative (-) terminal from the battery.

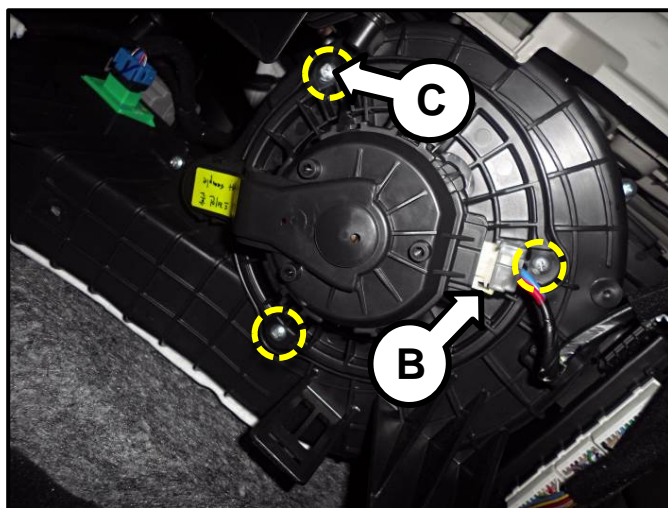
3. Remove the hardware securing the crash pad under cover (A) (located under the glove box).



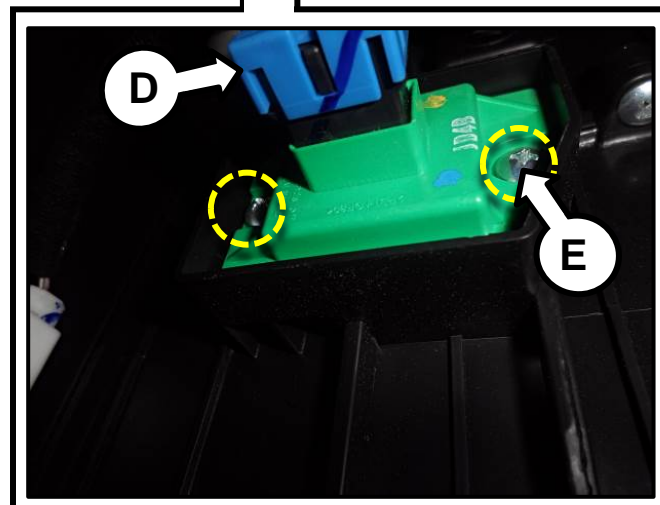
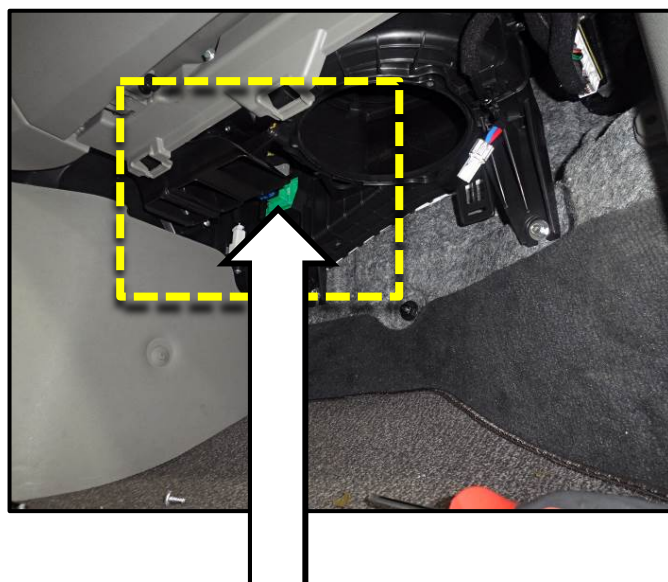
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RESISTOR REPLACEMENT

4. Disconnect the blower motor connector (B) and remove three (3) screws (C) from the blower motor.



5. Remove the resistor connector (D) and remove two (2) screws (E) securing the resistor in place.

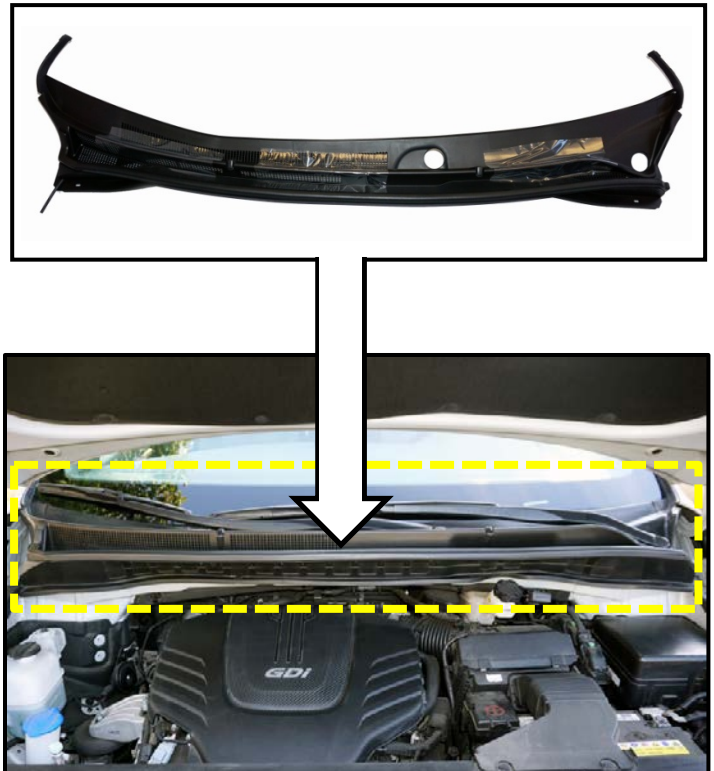


6. Replace the blower motor and the resistor.

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7. Reinstall all removed components by reversing the order of removal and reconnect the Negative (-) battery terminal.
8. Restore the customer's presets as recorded in step 2.
9. Confirm proper blower motor operation at all different speeds/settings.
10. Once the blower motor and/or resistor replacement operation is complete, replace the cowl top cover with an improved one by referring to "Body (Interior and Exterior) → Cowl Top Cover → Repair procedures" in the applicable Workshop Manual.





11. Verify proper wiper operation and proper wiper parking location, when at rest.

**SUBJECT:****WINDSHIELD COWL, BLOWER MOTOR AND/OR  
RESISTOR REPLACEMENT****REQUIRED PARTS:**

Part Name	Part Number	Figure
Cowl Top Cover	86150 A9001	

**RELATED PARTS:**

Part Name	Part Number	Figure
Resistor	97128 3K000	
Blower Motor	97113 2B005	

**AFFECTED VEHICLE RANGE:**

Model	Production Date Range
2015~2016MY Sedona (YP)	From Job#1 through June 16, 2015

**WARRANTY INFORMATION:**

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
W	97113 2B005	1	B13	ZZ1	(CLI 028) Cowl Top Cover, Blower Motor and Resistor Replace	86150F00	0.7 M/H	86150 A9001 97128 3K000	1 1