

FORD:

2015-2016 F-150

ISSUE

Some 2015-2016 F-150 vehicles built on or before 5/1/2016, may exhibit inoperative windshield washer jets when the ambient temperature is below 0 °C (32 °F).

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Is the customer using the correct type of washer solvent for the temperature conditions present?
 - a. Yes - proceed to Step 2.
 - b. No - this article does not apply. Inform the customer of the correct type of washer solvent to use for the temperature conditions present.
2. Lift up the left and right cowl panel grilles. Refer to Workshop Manual (WSM), Section 501-02.
 - a. It is not necessary to remove the wiper arms.
3. Disconnect and remove the washer hose from the washer jets located in the left and right cowl panel grilles.
 - a. Disconnect the washer hose from the left washer jet by gently twisting the lock ring of the C-lock coupler until it has rotated approximately 90 degrees. Refer to WSM, Section 501-16.
4. Remove the clip from the cowl panel. (Figure 1)



Figure 1 - Article 16-0082

5. Disconnect the washer hose from the C-lock coupler at the battery junction box (BJB). (Figure 2)

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.



Figure 2 - Article 16-0082

6. Connect the new washer hose to the C-lock coupler at the BJB. (Figure 2)
7. Connect the clip of the new hose to the cowl panel. (Figure 1)
8. Connect the washer hose to the left and right hand cowl trim panels and washer jets.
 - a. Reconnect the C-lock coupler to the left washer jet.
9. Reinstall the right and left cowl panel grilles. Refer to WSM, Section 501-02.

PART NUMBER	PART NAME
HL3Z-17A605-B	Washer Hose

OPERATION	DESCRIPTION	TIME
160082A	2015-2016 F-150: Replace The Washer Hose Following The Service Procedure (Do Not Use With Any Other Labor Operations)	0.3 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
17A605	42