



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Information On Preparation / Washing To Avoid Damaging Bright Aluminum Moldings

**Models:** 2017 Buick Envision  
2017 Buick LaCrosse  
2011 - 2017 Buick Regal  
2013 - 2017 Cadillac ATS  
2014 - 2017 Cadillac CTS Sedan VIN A  
2017 Cadillac XT5  
2013 - 2017 Cadillac XTS  
2011 - 2017 Chevrolet Cruze  
2014 - 2017 Chevrolet Impala (New Body Style)  
2016 - 2017 Chevrolet Malibu  
2016 - 2017 Chevrolet Volt  
2017 GMC Acadia

*This PI was superseded to update Model Years and add additional models. Please discard PIC5779F.*

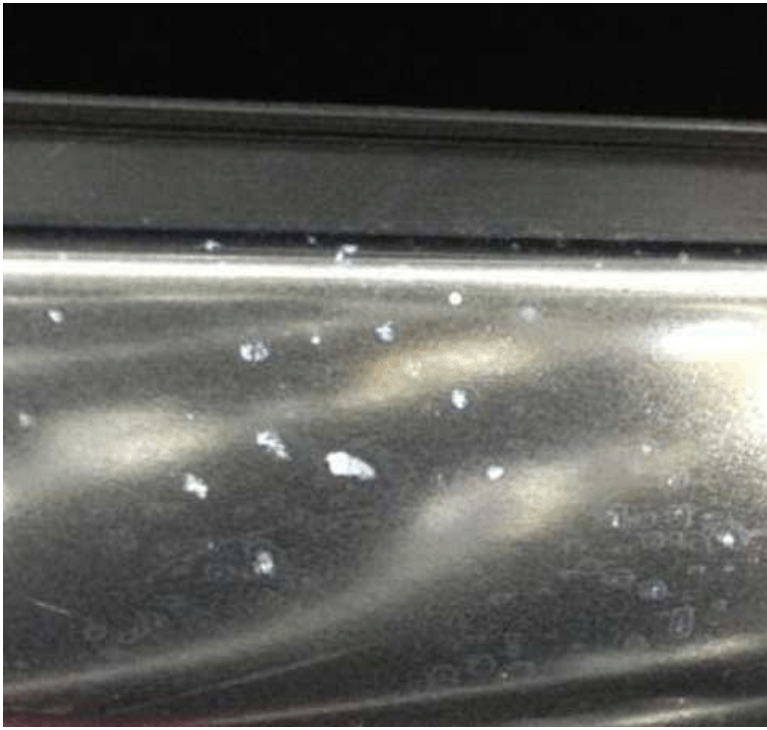
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

**Important:** Do Not Wash The Vehicle Until This Information Has Been Reviewed. This PI is being made available to advise dealers and customers alike on proper care of Bright Aluminum Moldings.

### Recommendation/Instructions

**Important:** Please ensure this information is reviewed with vehicle owners. In order to avoid damage that may not be covered by your warranty, it is recommended that a non-alkaline solution be used for preparation & washing of the Bright Aluminum Moldings.



If a cleaning solution greater than 11.0 pH is used, the following procedure must be used:

- Prewash the vehicle to bring moldings to room temperature.
- Apply cleaning solution out of the sunlight at room temperature.
- Rinse moldings with clean water within 5 minutes of application of cleaning solution.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

### **Additional SI Keywords**

belt chrome damage emblem exterior handle molding spot

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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