



Kenworth Truck Company
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

Date TBD

[First VIN]
Customer Name
Address
City, State Zip

Subject: TIB 15-024: T370 Steering Arm & Draglink Interference

Dear Kenworth Customer,

Kenworth has determined that a population of T370 chassis may have interference between the steering arm and draglink during a full right turn. This may result in a reduced turning angle.

Your vehicle (listed below) is included in this population and is eligible for a campaign to inspect and possibly replace steering components.

Please contact a Kenworth dealership to schedule an appointment for this work. If you've already had this work performed, please disregard this letter. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign **TIB 15-024** and the VIN listed on this letter. The upgrade will take approximately **3 to 6 hours** and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by **03/01/2017**, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Customer Service
Kenworth Truck Company

VIN: [VIN List]