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Sent on	03	18	2016	Expires on	04	01	2016
From	Parts and Service Division						
Subject	Request for Visit: 2016-2017 RDX Noise in Steering Wheel						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit: 2016-2017 RDX Noise in Steering Wheel

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2016-2017 RDXs with a client complaint of a noise coming from the steering wheel (driver's airbag area) when turning or driving. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. Must be able to duplicate the noise.
2. No previous repairs for this condition or any other repairs related to the steering wheel or the column.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.