

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 03/14/16
SUBJECT: Additional VINs for Service Campaign TZ4 - 2016 Sonata
Hybrid Ignition Coil Replacement (TSB# 16-01-003-1)

Hyundai Motor America has added additional vehicles (including
retailed vehicles) to Service Campaign TZ4. Service Campaign TZ4
provides a procedure to replace the ignition coils.

In order to identify only those vehicles affected by Service
Campaign TZ4, it will be necessary to access Hyundai Motor
America's "Warranty Vehicle Information" screen via WEBDCS before
starting the repair. The "Warranty Vehicle Information" screen
will identify affected vehicles with an open Service Campaign
TZ4.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab,
select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING -
Dealer Stock and Retailed Sold.

TSB #16-01-003-1 is available on Hyundai's Website as of March
14, 2016. It contains instructions on performing the service and
submitting the campaign claim.

***A shipment of Ignition Coils began shipping on March 11th to
affected dealers with dealer stock VIN. Additional parts can be
ordered from your Facing PDC by providing an applicable Service
Campaign TZ4 VIN.***

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE
SERVICED so your dealership can be compensated for your work and
Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential
any and all information and documents provided to you by Hyundai
Motor America in the conduct of carrying out work for this
service campaign. Hyundai Motor America dealers may use owner
information provided for the campaign only for the purpose of
conducting and performing this service campaign, and for no other
purpose.

Hyundai appreciates your cooperation and support. Questions may
be directed to your District Parts and Service Manager or
Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA