

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: March 03, 2016
SUBJECT: Service Campaign TZ6 - 2016 Sonata Rear Seatback Latch
Inspection and Replacement (TSB# 16-01-009) -Dealer Stock-

Hyundai Motor America is conducting a Service Campaign to inspect and (if necessary) replace the rear seatback latch release assembly on certain dealer stock Sonata vehicles(The latch handle may break when pulled). Service Campaign TZ6 provides a procedure to inspect the rear seat latch release assembly vehicle.

In order to identify only those vehicles affected by Service Campaign TZ6, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the inspection. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TZ6.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock.

TSB #16-01-009 will be available on HMAService.com on March 03, 2016. It contains instructions on performing the service procedure and submitting the campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose, including marketing to affected owners. You may not disclose any such information to others.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA