

TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators  
FROM: Hyundai Motor America  
DATE: 02/15/2016  
SUBJECT: Service Campaign TZ5 - 2016 Sonata Plug-In Hybrid  
Distance to Empty Logic Update (TSB# 16-01-005)

Hyundai Motor America is re-launching Service Campaign TZ5 to update the BCM & HCU software on certain 2016 Sonata Plug-In Hybrid vehicles. Service Campaign TZ5 provides a procedure to update the ECM software.

**IMPORTANT GDS UPDATE:** In order to address an issue that was causing HCU software update failure on earlier GDS level, you must assure you have the latest internet update or newer version than the following:

- GDS Laptop: N-H-01-18-1.18.29
- GDS Mobile: M-N-H-01-00-0054

In order to identify only those vehicles affected by Service Campaign TZ5, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the campaign. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TZ5.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock and Retailed.

TSB #16-01-005 was available on HMAService.com as of Feb. 15, 2016. It contains instructions on performing the service and submitting the campaign claim.

Applicable software for this campaign is available on Hyundai's Service Website.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

**LEGAL LIABILITY NOTICE:** You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA