

*** * ADVANCE TECHNICAL INFORMATION NOTICE * ***

DATE: February 17, 2016
TO: Mitsubishi Motors US & Puerto Rico Dealer Principals, General Managers, Service Managers, and Parts Managers
RE: ECM Reprogramming for Engine Knocking Noise – Service Campaign – Customer Letters
ATIN NO. ATIN-16-SC-001-B

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AFFECTED VEHICLES: Certain 2014 – 2015 Mirage vehicles

PURPOSE

Customer letters for the Engine Knocking Noise Service Campaign on certain 2014 – 2015 Mirage vehicles are being mailed this week.

This campaign bulletin, released on February 5, 2016, instructs dealers to reprogram the ECM with new software on all affected vehicles. In rare cases, if the vehicle exhibits an engine knocking noise, the engine may need to be replaced.

NOTE

All vehicles affected by this Service Campaign are also affected by Safety Recall SR-16-001, SRS CONNECTOR CORROSION - SAFETY RECALL CAMPAIGN – however, not all vehicles affected by Safety Recall SR-16-001 are included in this Service Campaign. For vehicles affected by both service actions, to minimize any customer or dealer inconveniences, please perform both campaigns at the same time. Always get the customer's approval before completing a campaign on customer-owned vehicles.

When checking for applicability of this campaign (C1602A), please check for and complete any other open campaigns. Always get the customer's approval before completing a campaign on a customer-owned vehicle.

IMPORTANT

To maximize customer satisfaction with the quality of their vehicle, affected new or used inventory vehicles should be remedied before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this service campaign.