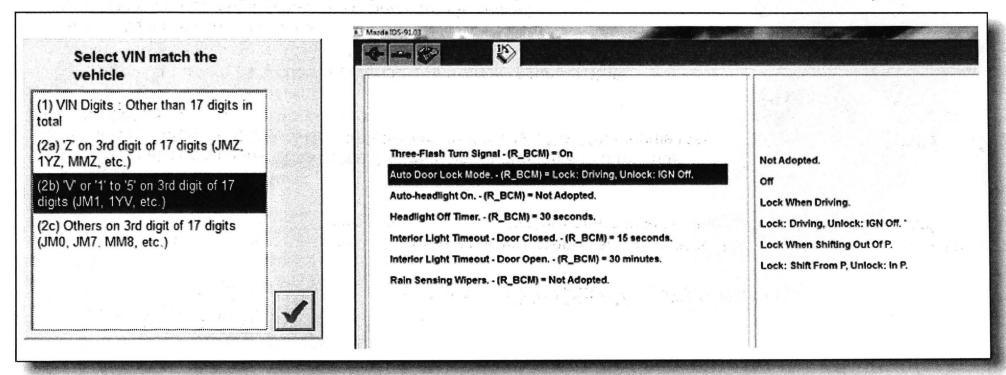
2014-2015 mazdas without mazda connect PERSONALIZATION FEATURES

When using IDS to personalize a feature on a non-MAZDA CONNECT, Mexico (3MZ) built vehicle, use VIN match JM1 (Japan built) instead of 3MZ. If 3MZ is chosen, some of the personalization features cannot be changed.

Example:

Customer requests a door lock feature change on a non-MAZDA CONNECT, Mexico (3MZ) built vehicle. When using IDS, the feature cannot be changed; however, if you select JM1 (Japan built), the door lock feature can be changed.



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MULTI-MODEL HANDS-FREE CALL HAS POOR RECEPTION

Some customers may complain about the following symptoms during a hands-free phone call:

- · Hands-free conversation from audio system has static.
- Receiver states that he/she hears static during the call.

This condition may be caused by an aftermarket accessory mobile phone charger. The charger may be the source of the interference.



Accessory mobile phone charger

Procedure:

- 1. Remove the customer's accessory mobile phone charger(s) from the vehicle's power outlet(s).
- 2. If the problem is no longer present, do not perform any repairs. Advise the customer to purchase a different brand mobile phone charger.



Hands-free phone

Warranty Compliance Note:

Warranty repairs to correct this concern may be subject to debit.

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To contribute repair tip ideas, send an e-mail to mtips@mazdausa.com or fax to (949) 442-6599. If we select your repair tip, you will receive 10,000 Reward Performance by Mazda (RPM) points for your efforts. All contributions become property of MNAO, which assumes permission to publish them without further consideration