

2014-2015 MAZDA3 WITHOUT MAZDA CONNECT PERSONALIZATION FEATURES

When using IDS to personalize a feature on a non-MAZDA CONNECT, Mexico (3MZ) built vehicle, use VIN match JM1 (Japan built) instead of 3MZ. If 3MZ is chosen, some of the personalization features cannot be changed.

Example:

Customer requests a door lock feature change on a non-MAZDA CONNECT, Mexico (3MZ) built vehicle. When using IDS, the feature cannot be changed; however, if you select JM1 (Japan built), the door lock feature can be changed.

The screenshot displays the Mazda IDS-91.03 software interface. On the left, a window titled "Select VIN match the vehicle" lists three options: (1) VIN Digits : Other than 17 digits in total; (2a) 'Z' on 3rd digit of 17 digits (JMZ, 1YZ, MMZ, etc.); and (2b) 'V' or '1' to '5' on 3rd digit of 17 digits (JM1, 1YV, etc.). Option (2b) is highlighted with a black background. Below these options is a checkmark icon. The main window shows a list of features with their current status: "Three-Flash Turn Signal - (R_BCM) = On"; "Auto Door Lock Mode - (R_BCM) = Lock: Driving, Unlock: IGN Off." (highlighted with a black background); "Auto-headlight On. - (R_BCM) = Not Adopted."; "Headlight Off Timer. - (R_BCM) = 30 seconds."; "Interior Light Timeout - Door Closed. - (R_BCM) = 15 seconds."; "Interior Light Timeout - Door Open. - (R_BCM) = 30 minutes."; and "Rain Sensing Wipers. - (R_BCM) = Not Adopted." On the right side of the main window, a list of available options is shown: "Not Adopted.", "Off", "Lock When Driving.", "Lock: Driving, Unlock: IGN Off.", "Lock When Shifting Out Of P.", and "Lock: Shift From P, Unlock: In P."

MULTI-MODEL HANDS-FREE CALL HAS POOR RECEPTION

Some customers may complain about the following symptoms during a hands-free phone call:

- Hands-free conversation from audio system has static.
- Receiver states that he/she hears static during the call.

This condition may be caused by an aftermarket accessory mobile phone charger. The charger may be the source of the interference.



Accessory mobile phone charger

Procedure:

1. Remove the customer's accessory mobile phone charger(s) from the vehicle's power outlet(s).
2. If the problem is no longer present, do not perform any repairs. Advise the customer to purchase a different brand mobile phone charger.



Hands-free phone

Warranty Compliance Note:

Warranty repairs to correct this concern may be subject to debit.

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