

## **GPOP - Issue Review System**

**Part Number:** 68210553A\$, 68210554A\$, 05091366A\$, 05091367A\$, 68257001A\$, 68257004A\$

**Part Description:** Panasonic 8.4" CTP/FCTP Radio

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### **Issue**

**Description:** Issue 1~

Before replacing a radio or display for no power or blank screen, please contact Mike Boutorwick at Cell (248) 736-7604 or Reggie Phillip at Cell (678) 330-0255. If no response is received within 15 minutes, then proceed with the normal troubleshooting process. Engineering is currently root causing the issue and your assistance is greatly appreciated.~

Radio inoperative, no power, display no power or screen is blank.~

Issue 2~

Radio Sirius XM is inoperative or subscription won't activate / transfer – Panasonic FCTP/CTP 8.4" radios. Sales Code RE2 or RB5.~

Before replacing the radio for inoperative Satellite subscription, please contact Mike Boutorwick (248) 736-7604 or Reggie Philip (678) 330-0255. If no response is received within 15 minutes, then proceed with the normal troubleshooting process. Engineering is currently root causing the issue and your assistance is greatly appreciated.~

Issue 3:~

Prior to replacing this radio (RE2 or RB5) for not working and HVAC blower on high and will not turn off (may have DTC U0147) perform the following procedure:~

1. Obtain a vehicle scan and list any DTCs in the service repair write-up.~
2. If radio is off the bus, check and remove the radio fuse. Replace fuse if blown; if not resolved, prior to attempting another repair, please contact engineering at one of the numbers below.~
3. If ICS is off the bus, check and remove the ICS fuse. Replace fuse if blown; if not resolved, prior to attempting another repair, please contact engineering at one of the numbers below.~
4. Report findings to Mike Boutorwick at (248) 736-7604 or Reggie Philip at cell (678) 330-0255.~

Engineering is currently root causing this issue and your assistance is greatly appreciated.

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Contact Us at [CAGRIS@Chrysler.com](mailto:CAGRIS@Chrysler.com) for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquiries. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.

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