Warranty Extension: Front Passenger and Left and Right Rear Passenger Door Lock Actuator

Supersedes 14-084, Warranty Extension: Door Lock Actuator Does Not Work dated June 18, 2015; to revise the information highlighted in yellow

AFFECTED VEHICLES

<table>
<thead>
<tr>
<th>Year</th>
<th>Model</th>
<th>Trim</th>
<th>VIN Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>2007–09</td>
<td>CR-V</td>
<td>ALL</td>
<td>Check the iN VIN status for eligibility</td>
</tr>
</tbody>
</table>

REVISION SUMMARY

The driver’s door lock actuator, which is part of the door latch assembly, is not part of this warranty extension. Refer to S/B 14-083 for more information about repairing the driver’s door lock actuator.

Under PARTS INFORMATION, part numbers were changed.

BACKGROUND

American Honda is extending the warranty on all four door lock actuators, which is part of the door latch assembly, to 6 years from the original date of purchase or until November 7, 2015, whichever is later.

This warranty covers vehicles where the door lock actuator does not work or if the lock cycles from locked to unlocked.

The warranty extension does not apply to any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer or has a branded or similar title under any state’s law.

There are two bulletins addressing the 2007–09 CR-V door lock actuators:
- S/B 14-083, Product Update: Driver’s Door Lock Actuator
- S/B 14-084, Warranty Extension: Front Passenger and Left and Right Rear Passenger Door Lock Actuator

Make sure you use the correct bulletin for doing repairs and filing warranty claims.

CUSTOMER NOTIFICATION

Owners of affected vehicles will receive a notification of this warranty extension.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

CORRECTIVE ACTION

Verify the door lock actuator does not work properly, and replace only the affected door latch assembly, which includes the door lock actuator.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.
### PARTS INFORMATION

<table>
<thead>
<tr>
<th>Part Name</th>
<th>Part Number</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Front Passenger’s Door Latch Assembly</td>
<td>72110-SWA-D01</td>
<td>1</td>
</tr>
<tr>
<td>Right Rear Door Latch Assembly</td>
<td>72610-SWA-A01</td>
<td>1</td>
</tr>
<tr>
<td>Left Rear Door Latch Assembly</td>
<td>72650-SWA-A01</td>
<td>1</td>
</tr>
<tr>
<td>Door Latch Seal</td>
<td>72114-SWA-A01</td>
<td>2</td>
</tr>
<tr>
<td>Door Lock Seal</td>
<td>72115-SWA-A01</td>
<td>1</td>
</tr>
<tr>
<td>Connector Seal</td>
<td>72113-SWA-A01</td>
<td>1</td>
</tr>
</tbody>
</table>

### WARRANTY CLAIM INFORMATION

**NOTE:** For repairs made to the driver’s door, refer to S/B 14-083, Product Update: *Driver’s Door Lock Actuator*.

<table>
<thead>
<tr>
<th>Operation Number</th>
<th>Description</th>
<th>Flat Rate Time</th>
<th>Defect Code</th>
<th>Symptom Code</th>
<th>Template ID</th>
<th>Failed Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>8191B9</td>
<td>Replace the front right (passenger's) door latch assembly.</td>
<td>0.6 hr.</td>
<td>5P800</td>
<td>JE300</td>
<td>14-084A</td>
<td>72110-SWA-D01</td>
</tr>
<tr>
<td>8211F5</td>
<td>Replace left rear door latch assembly.</td>
<td>0.6 hr.</td>
<td>5P800</td>
<td>JE300</td>
<td>14-084B</td>
<td>72650-SWA-A01</td>
</tr>
<tr>
<td>8221F1</td>
<td>Replace right rear door latch assembly.</td>
<td>0.6 hr.</td>
<td>5P800</td>
<td>JE300</td>
<td>14-084C</td>
<td>72610-SWA-A01</td>
</tr>
</tbody>
</table>

Skill Level: Repair Technician
REPAIR PROCEDURE

1. Remove the affected door latch; refer to the electronic service manual.
2. Attach a new door latch seal to the new door latch assembly.
   - Clean all the seal application areas with brake cleaner and a shop towel. Make sure you let it dry. If there is any grease or dirt on the housing, the weather seals may not stick properly.
   - Apply the door latch seal as shown; make sure the seal covers the three gaps between the latch and the actuator.
   - Wrap the seal around the side of the assembly as shown.

3. Attach a new door lock seal.
   - Apply the door latch seal as shown; start just above the HONDA stamp.
   - Wrap the seal around the side of the assembly as shown.
   - Make sure the seals overlap each other as shown so there is no gap.
4. Using a new door latch seal, attach it along the upper gap between the latch and the protector cover as shown.

5. Apply the connector seal to the door latch assembly as shown.

6. Reinstall the door latch; refer to the electronic service manual.

END