

---

<b>Reference</b>	SSM72577
<b>Models</b>	Range Rover Evoque / L538
<b>Title</b>	16MY L538 (Evoque) Tailgate Mislock Sound
<b>Category</b>	Body
<b>Last modified</b>	23-Dec-2015 00:00:00
<b>Symptom</b>	112000 Latches/Locks & Security
<b>Content</b>	<p><u>Issue:</u> 16MY Customers are reporting an unnecessary mislock chirp/horn sounding whilst driving, washing or during raining conditions.</p> <p><u>Cause:</u> The tailgate gesture sensitivity can detect water passing over the bumper(s). The vehicle believes access is being requested, but the key fob is not in close proximity. Hence the miss lock sound.</p> <p><u>Action:</u> Please continue to raise EPQRs and try to detail the scenario when the mislock sound is heard.</p> <ul style="list-style-type: none"><li>• Location of key fob.</li><li>• Raining.</li><li>• Driving.</li><li>• Washing the vehicle.</li><li>• Other - please explain.</li></ul> <p>JLR engineers are developing a service fix. A Technical Service Bulletin is planned for release during Week 13, 2016.</p>