



ABOVE & BEYOND

UPDATE PRIOR TO SALE 12515-1b: SUNGLASSES HOLDER LATCH

SERVICE BULLETIN

02-DEC-15

NO.: SGI15-41

SECTION: GENERAL
INFORMATION

MARKET: USA

DESCRIPTION

An issue has been identified on a limited number of vehicles listed within the Affected Vehicle Range where the front overhead console sunglasses holder will not remain latched when using the open/close function.

This Notice does not apply to any vehicles already registered and in use, either with the retailer or customer. Any vehicle already in use may continue to be driven and any repair instructions deemed necessary will be communicated through a separate Technical Bulletin or Field Service Action.

AFFECTED VEHICLE RANGE

The VIN ranges of affected vehicles are:

- Discovery Sport (L550) GH544601-GH548494
- Range Rover Evoque (L538) GH077922-GH081439

Go to InfoTrail for a [list of affected unsold vehicles](#) (as of 02 December 2015).

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (Q537) prior to undertaking any rework action. Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action.

Refer to Technical Bulletin Q537 UPS12515-1bNAS, *Update Prior to Sale: Sunglasses Holder Latch*, for detailed repair instructions.

PARTS

NOTE: when ordering parts, only order the expected percentage demand of parts identified.

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Sunglasses holder kit (Cirrus)	LR079553	1	100
Sunglasses holder kit (Ivory)	LR079554	1	100
Sunglasses holder kit (Ebony)	LR079555	1	100

TOOLS

Refer to the Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code **Q537** together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **28 February 2016** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
Q537	B	Replace the sunglasses holder - Operate the sunglasses holder 3 times to check correct functionality	76.25.18	0.20	LR079553	1
Q537	C	Replace the sunglasses holder - Operate the sunglasses holder 3 times to check correct functionality Drive in/drive out	76.25.18 02.02.02	0.20 0.20	LR079553 -	1 -
Q537	D	Replace the sunglasses holder - Operate the sunglasses holder 3 times to check correct functionality	76.25.18	0.20	LR079554	1
Q537	E	Replace the sunglasses holder - Operate the sunglasses holder 3 times to check correct functionality Drive in/drive out	76.25.18 02.02.02	0.20 0.20	LR079554 -	1 -
Q537	F	Replace the sunglasses holder - Operate the sunglasses holder 3 times to check correct functionality	76.25.18	0.20	LR079555	1
Q537	G	Replace the sunglasses holder - Operate the sunglasses holder 3 times to check correct functionality Drive in/drive out	76.25.18 02.02.02	0.20 0.20	LR079555 -	1 -

Normal Warranty policies and procedures apply.