

TECHNICAL BULLETIN  
LTB00864NAS1  
19 NOV 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 303-00**

Hill Start Assist Not Operating As Expected

**AFFECTED VEHICLE RANGE:**

**Range Rover Evoque (LV)**

**Model Year:** 2014-2015

**VIN:** 856580-077911

**Manufacturing Plant:** Halewood

**Engine:** GTDi 2.0L Petrol

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** The vehicle may select Hill Start Assist (HSA) and not disengage in the time-frame expected when the throttle is applied.

**Cause:** This may be due to a Powertrain Control Module (PCM) software issue.

**Action:** Should a customer express this concern, follow the Service Instruction below.

**PARTS:**

No Parts Required

**TOOLS:**

 **NOTE: this Active Bulletin will display a functional programming shortcut if accessed within a diagnostic session using SDD.**

SDD with latest DVD and Calibration File

Jaguar Land Rover-approved Midtronics battery power supply

**WARRANTY:**

 **NOTE: use DDW to check for Recall, Service Action, or Update Prior to Sale notice eligibility requiring a Powertrain Control Module (PCM) software update. If eligible, perform and claim the PCM update as per that program.**

 **NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.**

 **NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
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Configure existing Powertrain Control Module	<b>12.90.13</b>	0.2	42	LR028981
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**NOTE: Normal Warranty procedures apply.**

### **SERVICE INSTRUCTION:**



**CAUTION: a Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during SDD diagnosis / module programming.**



**CAUTION: ensure all ignition ON / OFF requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.**



**NOTE: SDD must be loaded with DVD143.06 v.221 or later.**



**NOTE: use DDW to check for Recall, Service Action, or Update Prior to Sale notice eligibility requiring a Powertrain Control Module (PCM) software update. If eligible, perform and claim the PCM update as per that program.**

- 1**Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.
- 2**Turn ignition ON (engine not running).
- 3**Connect the Symptom Driven Diagnostics (SDD) system to the vehicle and begin a new session.
- 4**Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle and initiating the data collect sequence.
- 5**Select **Diagnosis** from the Session Type screen.
- 6**Select the **Selected Symptoms** tab and then select:
  - **Chassis - Braking system - Electronic parking brake - Park brake will not release - Drive away release feature inoperative**
- 7**Select **continue**.
- 8**Select the **Recommendations** tab and then select **Run** to perform the **Configure existing module - Powertrain control module** option.
- 9**Follow all on-screen instructions to complete this task, ensuring all DTCs are cleared.
- 10**Exit the current session.
- 11**Disconnect the SDD and the battery power supply from the vehicle.