SERVICE ACTION Q508: TOUCH SCREEN RESET

SERVICE BULLETIN

12–OCT–15	NO.: SGI15–36	SECTION: GENERAL INFORMATION	MARKET: CAN / USA

DESCRIPTION

A potential issue has been identified on 2015-2016 model year Range Rover Sport (L494) and Range Rover (L405) vehicles where the Touch Screen may go 'black' for 10 seconds followed by displaying the 'Land Rover' logo before returning to normal display operation.

AFFECTED VEHICLES

The VIN ranges of affected vehicles are:

- Range Rover Sport (L494) 504538-548873; 601795-633090
- Range Rover (L405) 197044-249586

OWNER NOTIFICATION

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (Q508) prior to undertaking any rework action.

Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action.

Refer to Technical Bulletin Q508NAS, *Service Action: Touch Screen Reset*, for detailed repair instructions.

PARTS

No parts required.

TOOLS

Refer to the Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code **'Q508'** together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 October 2017** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

NOTE: the Touch Screen may be referred to as Front control/display interface module (High level display front).

Program Code	Option Code	Description	SRO	Time (Hours)	Part No. / Sundry Code	Qty. / Value
Q508	B	Configure the Touch Screen	86.90.91	0.60	-	-
Q509	C	Configure the Touch Screen Drive in/drive out	86.90.91 02.02.02	0.60 0.20	- -	- -

Normal Warranty policies and procedures apply.