TECHNICAL BULLETIN LTB00762NAS1 07 OCT 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-05

Door Pad / Quarter Trim Panel Insert 'Water Tideline' Evident

AFFECTED VEHICLE RANGE:

Range Rover Evoque (LV)Model Year:2012-2015VIN:000447-077911Manufacturing
Plant:Halewood

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The perforated leather door pad(s) and/or rear quarter trim panel insert(s) (Coupe only) may exhibit a 'water tideline'.

Cause: This may be caused by water entering the door pad insert via the open pores in the perforations of the leather.

NOTE: the customer must be advised that the replacement trim pads are not perforated like the original fit.

Action: Should a customer express concern, follow the Service Instruction outlined below.

PARTS:

NOTE: for this Technical Bulletin only, change the parts as a complete vehicle set and NOT as individual parts. The new trim will NOT be perforated like the original fit.

NOTE: all door panels must be ordered through the Special Order Process. All door trims are produced in the UK and take 15 business days.

| LR077149 | Leather door pad - Front door - Right - Coupe | Quantity: 1 |
|----------|--|-------------|
| LR077151 | Leather door pad - Front door - Left - Coupe | Quantity: 1 |
| LR077154 | Leather quarter pad - Right - Coupe | Quantity: 1 |
| LR077155 | Leather quarter pad - Left - Coupe | Quantity: 1 |
| LR077147 | Leather door pad - Front door - Right - 5-door | Quantity: 1 |
| LR077150 | Leather door pad - Front door - Left - 5 door | Quantity: 1 |
| LR077152 | Leather door pad - Rear door - Right - 5-door | Quantity: 1 |
| LR077153 | Leather door pad - Rear door- Left - 5-door | Quantity: 1 |

WARRANTY:

NOTE: Repair procedures are under constant review, and therefore times are subject to

change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

| DESCRIPTION | SRO 76.34.01 | TIME (HOURS) 0.6 | CONDITION CODE 34 | CAUSAL PART |
|--|-----------------|------------------------|-------------------------|-------------|
| Door trim panel - Renew - Coupe | | | | |
| Quarter trim panel - Renew - Coupe | 76.13.57 | 1.0 | 34 | LR077154 |
| Door trim panel - Front - Renew - 5- door | 76.34.01 | 0.6 | 34 | LR077147 |
| Door trim panel - Rear - Renew - 5- door | 76.34.04 | 0.3 | 34 | LR077152 |

NOTE: Normal Warranty procedures apply.

SERVICE INSTRUCTION:

NOTE: both front door and rear quarter trims (Coupe) or all four door trims (5-door) must be replaced for this issue.

1Check for evidence of a 'water tideline'.



2 NOTE: repeat procedure on both sides of the vehicle.

Install a new front door trim panel, (see TOPIx Workshop Manual section 501-05: Interior Trim and Ornamentation - Front Door Trim Panel).

3ONOTE: repeat procedure on both sides of the vehicle.

5-door only: install a new rear door trim panel, (see TOPIx Workshop Manual section 501-05: Interior

Trim and Ornamentation - Rear Door Trim Panel).

4 NOTE: repeat procedure on both sides of the vehicle.

Coupe only: install a new rear quarter trim panel, (see TOPIx Workshop Manual section 501-05: Interior Trim and Ornamentation - Rear quarter Trim Panel).