

TECHNICAL BULLETIN

LTB00753NAS1

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-10

Front Seat Cushion Cover Appears Wrinkled

AFFECTED VEHICLE RANGE:

Range Rover Evoque (LV)

Model Year: 2012 Onwards

VIN: 000447 Onwards

Manufacturing Plant: Halewood

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The front seat cushion cover(s) may appear wrinkled.

Cause: This may be caused by variation in the density of the fiber structure within one hide and/or from hide-to-hide creating a wrinkled appearance on laminated leather. The front seat cushion covers insert panels are more susceptible to this issue..

Action: Should a customer express this concern, follow the Service Instruction outlined below.

PARTS:



NOTE: any request to replace a front seat cushion covers for the 'wrinkling over laminate' condition **MUST** be accompanied by an EPQR submission and include photographic evidence of the observed defect (examples below). This is an exceptional requirement where special replacement covers for only this issue have been procured and are not available for general ordering. The customer concern must be verified from the EPQR information to determine if it is related to the defect described in this bulletin or another cause. If another cause, retailers will be instructed to order standard covers.

LR074824	Front Seat Cushion Cover - Right - Taurus leather - Cirrus Grey	Quantity: 1
LR074825	Front Seat Cushion Cover - Right - Taurus leather - Ebony Black	Quantity: 1
LR074826	Front Seat Cushion Cover - Right - Taurus leather - Almond	Quantity: 1
LR074827	Front Seat Cushion Cover - Right - Taurus perforated leather - Ebony/Pimento	Quantity: 1
LR074828	Front Seat Cushion Cover - Right - Taurus perforated leather - Lunar/Ivory	Quantity: 1
LR074829	Front Seat Cushion Cover - Right - Taurus perforated leather - Ebony/Cirrus	Quantity: 1
LR074830	Front Seat Cushion Cover - Left - Taurus leather - Cirrus Grey	Quantity: 1
LR074831	Front Seat Cushion Cover - Left - Taurus leather - Ebony Black	Quantity: 1

LR074832	Front Seat Cushion Cover - Left - Taurus leather - Almond	Quantity: 1
LR074833	Front Seat Cushion Cover - Left - Taurus perforated leather - Ebony/Pimento	Quantity: 1
LR074834	Front Seat Cushion Cover - Left - Taurus perforated leather - Lunar/Ivory	Quantity: 1
LR074835	Front Seat Cushion Cover - Left - Taurus perforated leather - Ebony/Cirrus	Quantity: 1

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:

△ NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

△ NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Front seat cushion cover - Renew	78.30.04	0.7	34	LR056754

△ NOTE: Normal Warranty procedures apply.

SERVICE INSTRUCTION:

Customer complaint for this issue results in replacement of the front seat cushion cover.

The resolution for this issue is a set of unique front seat cushion covers with their own Service part numbers. These front seat cushion covers are only to be fitted to vehicles which are proven to have had this particular concern of 'wrinkling over laminate'.

Any request to replace a front seat cushion covers for the 'wrinkling over laminate' condition must be accompanied by an EPQR submission and include photographic evidence of the observed defect (examples below).

If the defect is deemed to be another type of failure, the retailers will be instructed to order standard covers.

1Example of the defect on a front seat cover.



E176861

2Example of the defect on a front seat cover.



E176860

3Example of the defect on a front seat cover.



E176859

4Install a new front seat cover (see TOPIx Workshop Manual, section 501-10: Seating).