

Reference	SSM72391
Models	Discovery Sport / L550 Range Rover / L405 Range Rover Sport / L494
Title	Important information reference the location of both keys at PDI
Category	Body
Last modified	25-Aug-2015 00:00:00
Symptom	112000 Latches/Locks & Security

Content**Vehicle Lines affected**

Range Rover-L405 15my onwards
Range Rover sport-L494 15my onwards
Discovery Sport- L550 16my

Note

This phenomenon can only happen under specific circumstances; it is only when both keys are in close proximity of each other in the vehicle and requires the exterior door handle lock button to be pressed.

Issue

It has been highlighted that it is possible to lock the vehicle with both keys inside. Keys are held together by cable ties when delivered to the retailer.

Cause

Software error.

Action

This issue is currently under investigation. Until a fix communication is issued you are requested to ensure that if there is a requirement to lock the vehicle that both keys are removed before pressing the exterior handle lock button.