Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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Subject: Bulletin No: 01-024/15

UNUSUAL RATTLE / BUZZ TYPE NOISE FROM PRE-SILENCER

Last Issued: 12/14/2015

BULLETIN NOTE

- This bulletin supersedes the previous bulletin 01-026/12, issued on 11/20/12. The DESCRIPTION, PART(S) and WARRANTY INFORMATION have been revised.
- Changes are noted below in Red beside the change bar.

APPLICABLE MODEL(S)/VINS

2010-2015 CX-9

DESCRIPTION

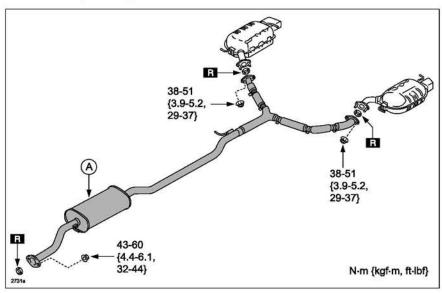
Some vehicles may exhibit an unusual rattle/buzzing type noise from the presilencer when driving at approximately 1800 rpm. The lower (rear-side) of the pre-silencer may be thermally deformed due to insufficient rigidity (fewer weld spots). The deformed portion may resonate exhaust gas pulsations, which causes noise.

A reinforced plate has been added to the pre-silencer to increase the rigidity, thereby eliminating deformation.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

- 1. Verify customer concern.
- Replace the presilencer (A). Refer to MS3 online or Workshop Manual (section 01-15 EXHAUST SYSTEM REMOVAL/INSTALLATION [MZI-3.7]).



3. Verify repair.

Page 1 of 2

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical—including photocopying and recording and the use of any kind of information storage and retrieval system —without permission in writing.

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PART(S) INFORMATION

Part Number	Description	Qty.
CA11-40-300C	Presilencer	1
AJ17-40-305	Gasket	1
FSB8-40-305	Gasket	2

WARRANTY INFORMATION

NOTE:

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- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- · This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- · Additional diagnostic time cannot be claimed for this repair.

Warranty Type	Α	
Symptom Code	82	
Damage Code	9B	
Part Number Main Cause	CA11-40-300C	
Quantity	1	
Operation Number / Labor Hours:	XXH7FXRX / 0.5 Hrs.	