



ABOVE & BEYOND

# SERVICE ACTION Q453: FLASHING 'D' ON TRANSMISSION CONTROL SWITCH FOLLOWING ECO STOP/START EVENT AND/OR DTCS P2702-07 AND P07DD-07 STORED

## SERVICE BULLETIN

03-AUG-15

NO.: SGI15-20

SECTION: GENERAL INFORMATION

MARKET: CAN / USA

### DESCRIPTION

An issue has been identified on a limited number of 2015 model year Range Rover Sport (L494; 3.0L SC V6 only) and Range Rover (L405; 3.0L SC V6 only) vehicles where a flashing 'D' is displayed in the Transmission Control Switch (TCS) after an ECO Stop/Start event and/or a 'Gearbox fault' message is displayed in the Instrument Cluster, the vehicle has defaulted to limp home mode, and Diagnostic Trouble Codes (DTC) P2702-07 and P07DD-07 are stored in the Transmission Control Module (TCM).

### AFFECTED VEHICLES

The VIN ranges of affected vehicles are:

- Range Rover Sport (L494) ..... FA504512-FA528735; FA600398-FA619670
- Range Rover (L405) ..... FA197042-FA222563

### ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (Q453) prior to undertaking any rework action. Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action.

Refer to Technical Bulletin Q453NAS, *Service Action: Flashing 'D' on Transmission Control Switch Following ECO Stop/Start Event and/or DTCs P2702-07 and P07DD-07 Stored*, for detailed repair instructions.

### PARTS

No parts required.

### TOOLS

Refer to the Technical Bulletin noted above for any required tools.

### WARRANTY

**NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q453' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 July 2017** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
Q453	B	Configure Transmission Control Module	44.90.10	0.20	-	-
Q453	C	Configure Transmission Control Module	44.90.10	0.20	-	-
		Drive in/drive out	02.02.02	0.20	-	-

*Normal Warranty policies and procedures apply*