# TECHNICAL BULLETIN Q499NAS1 25 AUG 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

# **SECTION: 310-01B**

Service Action: Early-Life Corrosion to Brackets Welded to Fuel Tank Shield

## **AFFECTED VEHICLE RANGE:**

**Discovery Sport (LC)** 

Model Year: 2015

VIN: 501001-503389
Manufacturing Plant: Halewood

## **MARKETS:**

NAS

### **CONDITION SUMMARY:**

**Situation:** An issue has been identified on a limited number of 2015 model year Discovery Sport (L550) vehicles when one or more of the four fuel tank shield brackets may display excessive corrosion.

**Action:** Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** ha it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

#### **PARTS:**



NOTE: when ordering parts, order only the expected percentage demand of parts identified.

DESCRIPTION	PART No./SUNDRY CODE	QTY./VALUE	EXPECTED % of VEHICLES REQUIRING PARTS
Fuel tank shield	LR076312	1	75
Driveshaft bolt	LR001193	12	75

## **SPECIAL TOOLS:**

• Refer to Workshop Manual/Service Instruction for any required tools

#### **WARRANTY:**

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recalls and Service Actions are identifie to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q499' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 July 2017** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
Q499	А	Inspect fuel tank shield brackets	19.55.89.58	0.10	-	-
Q499	К	Inspect fuel tank shield brackets Drive in/drive out	19.55.89.58 02.02.02	0.10 0.20	-	-
Q499	В	Renew fuel tank shield	19.55.03	1.50	LR076312 LR001193	1 12
Q499	С	Renew fuel tank shield  Drive in/drive out	19.55.03 02.02.02	1.50 0.20	LR076312 LR001193	1 12 -

Normal Warranty policies and procedures apply.

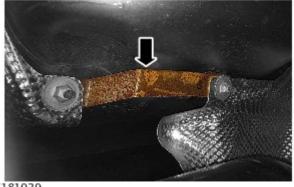
### **SERVICE INSTRUCTION:**

- 1. Raise the vehicle (see TOPIx Workshop Manual, section 100-02).
- 2. Inspect the fuel tank shield bracket for corrosion.



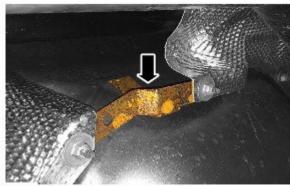
E181028

**3.** Inspect the fuel tank shield bracket for corrosion.



E181029

**4.** Inspect the fuel tank shield bracket for corrosion.



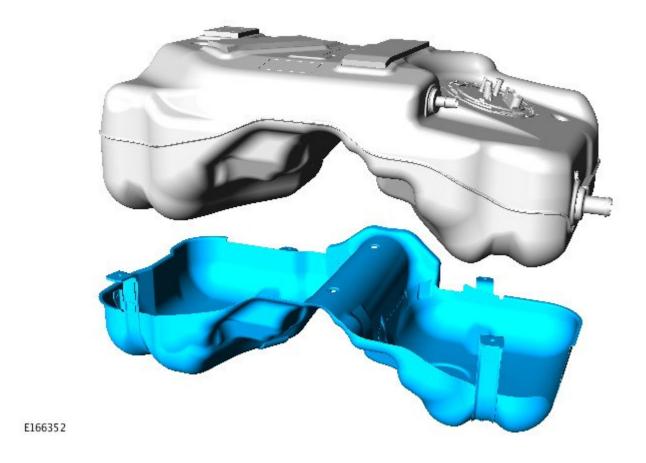
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**5.** Inspect the fuel tank shield bracket for corrosion.



E181031

- **6.** If the fuel tank shield brackets (shown in Steps 2 5) have no corrosion, lower and release the vehicle. No further action required.
  - If any of the fuel tank shield brackets shown in Steps 2-5 have corrosion, continue to Step 7.
- 7. Remove the fuel tank for access only (see TOPIx Workshop Manual, section 310-01).
- 8. Remove and discard the fuel tank shield.



**9.** Reverse steps 7-8 to Install the new fuel tank shield.