

TECHNICAL BULLETIN
LTB00820NAS1
24 AUG 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 413-00

Head Up Display Taking A Long Time To Display

AFFECTED VEHICLE RANGE:

Range Rover Evoque (LV)

Model Year: 2016 Onwards
VIN: 048210 Onwards
Manufacturing Plant: Halewood

Range Rover Sport (LW)

Model Year: 2016 Onwards
VIN: 519971 Onwards
Manufacturing Plant: Solihull

Range Rover (LG)

Model Year: 2016 Onwards
VIN: 216967 Onwards
Manufacturing Plant: Solihull

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The Head Up Display (HUD) may take a longer-than-expected period of time to display in higher ambient temperatures.


Cause: This may be caused by the threshold temperature for the red laser diode to turn on being too low.

Action: Should a customer express this concern, follow the Service Instruction below.

PARTS:

No Parts Required

TOOLS:


 **NOTE: this is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.**

SDD with latest DVD and Calibration File

Jaguar Land Rover-approved Midtronics battery power supply

WARRANTY:

 **NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.**

 **NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Configure Head Up Display control module (HUDCM)	88.90.37	0.2	42	LR069690

 **NOTE: Normal Warranty procedures apply.**

SERVICE INSTRUCTION:

 **CAUTION: a Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during SDD diagnosis / module programming.**

 **CAUTION: ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.**

 **NOTE: SDD must be loaded with DVD142.05 v.214 or later.**

1. Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.
2. Turn ignition 'ON' (engine not running).
3. Connect the Symptom Driven Diagnostics (SDD) system to the vehicle and begin a new session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle and initiating the data collect sequence.
5. Select 'Diagnosis' from the Session Type screen.
6. Select the 'Selected Symptoms' tab, and then select:
 - Electrical > Instruments > Information and message center > Information graphic display > Graphic display blank
7. Select 'continue'.
8. Select the 'Recommendations' tab, and then select '**Run**' to perform the 'Configure existing module - Head up display control module' option.
9. Follow all on-screen instructions to complete this task, ensuring all DTCs are cleared.
10. Exit the current session.

11. Disconnect the SDD and the battery power supply from the vehicle.