Special Service Message

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SSM 72343 - InControl Touch map updater - no confirmation message of card activation

Models: LC - Discovery Sport

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Name:

Last 13-07-2015 06:33:38

Modified:

Category: Diagnostic Software/Hardware Symptom: 000101 Diagnostic Concerns

Content: ISSUE:

When using the InControl Touch map updater to activate a Secure Digital (SD) card there is not an onscreen message to confirm the activation has been completed successfully.

CAUSE:

A new version of the InControl Touch map updater was released in SDD 142.03.

When using the new version for the first time it may not display a confirmation message advising the activation of the SD card has been successful.

ACTION:

When using the new version for the first time, insert the SD card, select 'Activate' and wait for the 'Home' screen to be displayed. On the left side of the screen, check the 'Start Date' and VIN number have been populated, this will confirm the card has been activated successfully.

After the new version has been used for this first activation, all further SD card activations will display an onscreen message to confirm that the card has been activated successfully.

Note: This concern will be corrected in an update to the InControl Touch map updater.

Jaguar Land Rover Limited 2000 - 2015 (Rel. 2620A)