

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

**SSM 72328 - L550 Discovery Sport powered tailgate struts**

**Models :** LC - Discovery Sport

**Engineer** Cavanagh Ian

**Name :**

**Last** 01-07-2015 10:37:38

**Modified :**

**Category :** Body

**Symptom :** 112000 Latches/Locks & Security

**Content :** Issue:

Powered tailgate struts are being replaced and further analysis by engineering is required to understand the failures.

Cause:

Route cause is under investigation and failed parts are required for analysis.

Action:

If any powered struts are replaced, please submit an EPQR detailing the concern.

Once the EPQR is reviewed, a PRR may be raised so the component(s) can be returned quickly and securely to support the investigation.

Related part numbers:

- LR074797
- LR058519
- LR058635
- LR074798