TECHNICAL BULLETIN
LTB00805NAS1
27 JUL 2015

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 415-00

Touch Screen Graphics/Text Distort After Selecting Reverse (R) Gear

AFFECTED VEHICLE RANGE:

LR4 (LA)
Model Year: 2014
VIN: 699716-731300
Manufacturing Plant: Solihull
With: Parking Aid Camera

Range Rover Evoque (LV)
Model Year: 2014
VIN: 856580-952137
Manufacturing Plant: Halewood
With: Parking Aid Camera

Range Rover Sport (LW)
Model Year: 2014
VIN: 000001-504510
Manufacturing Plant: Solihull
With: Parking Aid Camera

Range Rover (LG)
Model Year: 2014
VIN: 124982-197042
Manufacturing Plant: Solihull
With: Parking Aid Camera

MARKETS:

NAS

CONDITION SUMMARY:

Situation: After selecting reverse (R) gear, the text and guide lines on the Touch Screen may be distorted or not stable.

Cause: This may be caused by a Touch Screen software issue.

Action: Should a customer express this concern, follow the Service Instruction below.

PARTS:

No Parts Required

TOOLS:

NOTE: this is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.

SDD with latest DVD and Calibration File

Jaguar Land Rover-approved Midtronics battery power supply

USB Storage device with a minimum size of 256MB

WARRANTY:

NOTE: the Touch Screen may also be referred to as Front Control/Display Interface Module (FCDIM) or High Level Display Front (HLDF).

NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Update Touch Screen software	**86.90.91**	0.6	42	LR045483

NOTE: Normal Warranty procedures apply.

SERVICE INSTRUCTION:

CAUTION: a Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during SDD diagnosis / module programming.

CAUTION: ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.

NOTE: SDD must be loaded with DVD142.03 v.212 or later.

NOTE: a USB Storage device with a minimum size of 256MB is required.

1. Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.

NOTE: the Touch Screen may also be referred to as Front Control/Display Interface Module (FCDIM) or High Level Display Front (HLDF).

2. Turn ignition 'ON' (engine not running).

3. Connect the Symptom Driven Diagnostics (SDD) system to the vehicle and begin a new session.

4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle and initiating the data collect sequence.

5. Select 'Diagnosis' from the Session Type screen.

6. Select the 'Selected Symptoms' tab, and then select:

- Electrical > Driving aids > Camera display > Image distorted

7. Select 'continue'.

8. Select the 'Recommendations' tab, and then select '**Run**' to perform the 'Configure existing module - Front control/display interface' option.

9. Follow all on-screen instructions to complete this task, ensuring all DTCs are cleared.

10. Exit the current session.

11. Disconnect the SDD and the battery power supply from the vehicle.