Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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ıbject:	ect: FUEL FILLER LID DOES NOT OPEN OR CLOSE		09-029/15
	Last Issued:	08/04/2015	

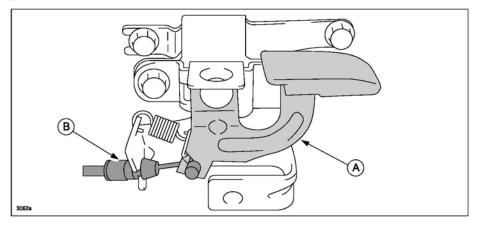
APPLICABLE MODEL(S)/VINS

2011-14 Mazda2

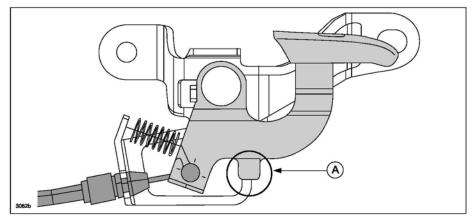
2012-15 Mazda5 vehicles with VINs lower than JM1CW*****191244 (produced before June 2, 2015) 2013-16 CX-5 vehicles with VINs lower than JM3KE*****668045 (produced before May 20, 2015)

DESCRIPTION

On some vehicles, the fuel filler lid will not open/close. This may be caused by snow with road salt being brought into the footwell area. The melted salt water then flows along the opener lever (A) and enters into the cable (B) causing the inner-cable to corrode and seize.



To correct the problem, a flange has been added to the fuel filler lid opener lever (A) to prevent water from flowing along the lever to the fuel filler lid cable.



Customers having this concern should have their vehicle repaired using the following repair procedure.

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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in vriting.

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REPAIR PROCEDURE

- 1. Verify customer complaint.
- 2. Replace the fuel-filler lid opener and fuel-filler lid opener cable with modified ones. Refer to MS3 online instructions or Workshop Manual section 09-10.
- 3. Verify repair.

PART(S) INFORMATION

Part Number	Description	Qty.	Notes
KD53-56-860A	Fuel-filler Lid Opener Lever	1	CX-5
CC29-56-860A		1	Mazda2, Mazda5
KD53-56-880	Fuel-filler Lid Opener Cable	1	CX-5
DF71-56-880		1	Mazda2
CC29-56-880A		1	Mazda5

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Warranty.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A		
Symptom Code	41		
Damage Code	9Y		
Part Number Main Cause	CC29-56-860A (Mazda2/Mazda5)	KD53-56-860A (CX-5)	
Qty.	1		
Operation Number:	XXL4EARX	XXL4EBRX	
Labor Hours:	1.0 Hrs. (Mazda2) 1.1 Hrs. (Mazda5) 0.8 Hrs (CX-5 with separate type rear seat cushion)	0.9 Hrs. (CX-5 without separate type rear seat cushion)	