Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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Subject: Bulletin No: 01-017/15

ENGINE VIBRATION AND RATTLE NOISE AT IDLE (NO.3 ENGINE MOUNT)

Last Issued: 08/04/2015

APPLICABLE MODEL(S)/VINS

2014-15 Mazda3 (2.0L)

DESCRIPTION

Some vehicles may exhibit an engine vibration and rattle noise at idle in D or R range after the engine reaches normal operating temperature. This may be caused by the orifice of the oil-filled No.3 engine mount becoming clogged with deposits generated inside, changing the damping characteristic of the engine mount. To correct the problem, the engine mount has been modified.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

- 1. Verify customer complaint.
- Replace the No.3 engine mount with a modified one according to the instructions on MS3 online or the Workshop Manual (section 01-10 ENGINE MOUNT DISASSEMBLY/ASSEMBLY [SKYACTIV-G 2.0, SKY-ACTIV-G 2.5]).
- Verify repair.

PART(S) INFORMATION

Part Number	Description	Qty.	Notes
GHY0-39-060	No.3 Engine Mount	1	A/T (2.0L)
GHY1-39-060	No.3 Engine Mount	1	M/T (2.0L)

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WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's Powertrain Warranty.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	А
Symptom Code	83
Damage Code	93
Part Number Main Cause	GHY0-39-060 (A/T) GHY1-39-060 (M/T)
Qty.	1
Operation Number / Labor Hours:	XXL5PXRX / 0.6 Hrs.