# Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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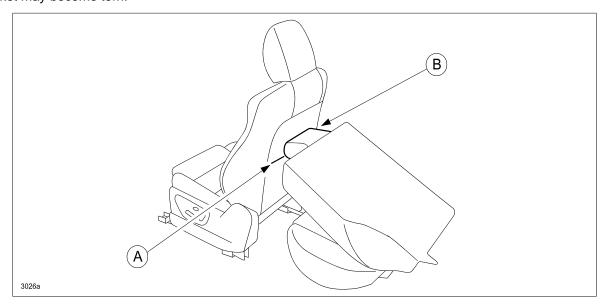
Subject:
FRONT SEAT BACK POCKET TORN
Last Issued: 05/12/2015

## APPLICABLE MODEL(S)/VINS

2013-2015 CX-5

#### **DESCRIPTION**

When folding the rear seat back forward, the head restraint (B) may catch on the front seat back pocket (A). If weight is applied to the rear seat at this time (i.e. passenger pushes on rear seat, etc.), the front seat back pocket may become torn.



Customers experiencing this concern, should have their vehicle repaired using the following repair procedure.

#### REPAIR PROCEDURE

- 1. Verify the customer concern.
- 2. Replace the affected front seat back trim (s) with a modified one according to MS3 online or the Workshop Manual (section 09-13 FRONT SEAT BACK TRIM REMOVAL/INSTALLATION).
- 3. Verify the repair.

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# PART(S) INFORMATION

Part	t Number	Description	Qty	Notes
New	Old			
KFY8-88-131	KF39-88-131A-34	Seat Back Trim (R)	1	STE, STD-LEATHER (Mexico)
	KD51-88-131A-34		1	STD-LEATHER (North America)
KFY7-88-131	KF39-88-131A-02		1	STE, STD-LEATHER (Mexico)
	KD51-88-131A-02		1	STD-LEATHER (North America)
KFY6-88-131	KD49-88-131A-34		1	STB, STC-CLOTH B (North America)
	KF37-88-131A-34		1	STB-CLOTH B (Mexico)
KFY5-88-131	KD49-88-131A-02		1	STB, STC-CLOTH B (North America)
	KF37-88-131A-02		1	STB-CLOTH B (Mexico)
KFY4-88-131	KF33-88-131A-34	-	1	STA-CLOTH A (Mexico)
	KD45-88-131A-34		1	STA-CLOTH A (North America)
KFY3-88-131	KFY3-88-131 KF33-88-131A-02		1	STA-CLOTH A (Mexico)
	KD45-88-131A-02		1	STA-CLOTH A (North America)
KFY8-88-181	KF39-88-181A-34	Seat Back Trim (L)	1	STE, STD-LEATHER (Mexico)
	KD51-88-181A-34		1	STD-LEATHER (North America)
KFY7-88-181	KF39-88-181A-02		1	STE, STD-LEATHER (Mexico)
	KD51-88-181A-02		1	STD-LEATHER (North America)
KFY6-88-181	FY6-88-181 KD49-88-181A-34		1	STB, STC-CLOTH B (North America)
	KF69-88-181A-34		1	STB-CLOTH B (Mexico)
KFY5-88-181	KD49-88-181A-02		1	STB, STC-CLOTH B (North America)
	KF69-88-181A-02		1	STB-CLOTH B (Mexico)
KFY4-88-181	KF33-88-181A-34	1	1	STA-CLOTH A (Mexico)
	KD45-88-181A-34		1	STA-CLOTH A (North America)
KFY3-88-181 KF33-88-181A-02 KD45-88-181A-02		1	STA-CLOTH A (Mexico)	
	KD45-88-181A-02		1	STA-CLOTH A (North America)

**NOTE:** Confirm the part number(s) in the parts catalog for the subject VIN and place an order for the corresponding modified service part(s).

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# **WARRANTY INFORMATION**

### NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.

NORTH AMERICA:			
Warranty Type	A		
Symptom Code	92		
Damage Code	9A		
Part Number Main Cause	(SEE PART(S) INFORMATION)		
Quantity	1		
Operation Number / Labor Hours:	XXKBFARX / 0.6 Hrs. (Driver's Side)  XXKBFBRX / 0.8 Hrs. (Passenger's Side)  XXKBFCRX / 1.2 Hrs. (Both Sides)		

MEXICO:		
Warranty Type	А	
Symptom Code	92	
Damage Code	9A	
Part Number Main Cause	(SEE PART(S) INFORMATION)	
Quantity	1	
Operation Number / Labor Hours:	XXKBFDRX / 0.6 Hrs. (One Side) XXKBFERX / 1.0 Hrs. (Both Sides)	