

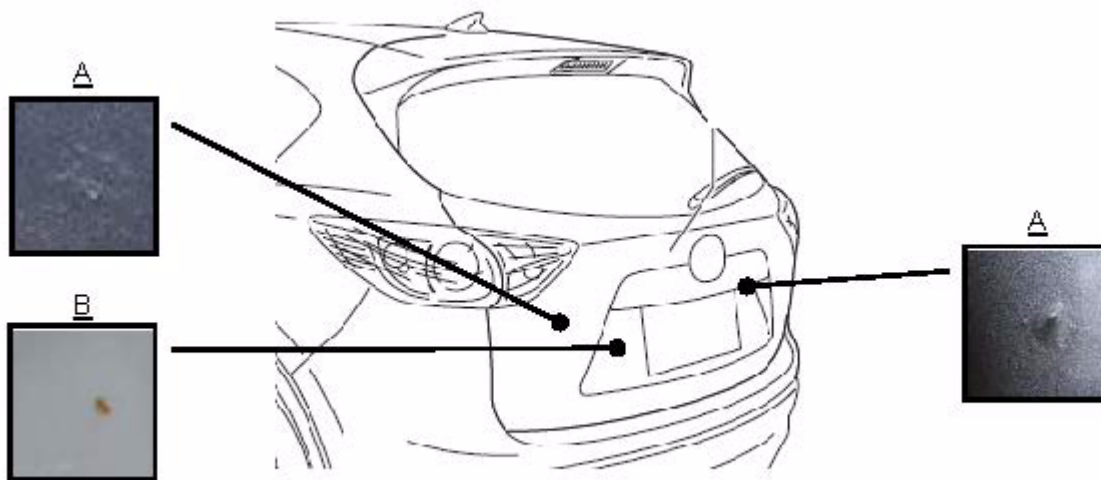
<b>Subject:</b>  PAINT BLISTER / RUST SPOT ON LOWER LIFTGATE PANEL	<b>Bulletin No:</b> 09-018/15
	<b>Last Issued:</b> 05/19/2015

## APPLICABLE MODEL(S)/VINS

2013-2015 CX-5 with VINs lower than JM3 KE\*\*\*\*\* 523633 (produced before September 2, 2014)

## DESCRIPTION

Some vehicles may exhibit a paint blister (A) and/or rust spot (B) on the lower portion of the liftgate panel as shown below.



The thickness of the paint may be insufficient, causing decreased corrosion resistance. However, the thickness of "clear" has been increased to eliminate this concern.

Customers having this concern should have their vehicle repaired using the following repair procedure.

## REPAIR PROCEDURE

1. Verify the customer concern.
2. Repair any paint blisters and/or rust spots found on the lower portion of the liftgate using normal bodyshop repair procedures.

**NOTE:** Stone chipping damage is not covered under warranty.

3. Verify the repair

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## WARRANTY INFORMATION

### NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Distributor's authorization is required prior to performing the paint repair exceeding the cost specified by Prior-Approval Policy.
- Any stone chipping damage is not covered under this warranty.

Warranty Type	A
Symptom Code	44
Damage Code	9Y
Location Code	P35
Part Number Main Cause	5555-PT-001
Quantity	0
Operation Number:	XXL44XPT
Labor Hours:	<b>In-House Repair:</b> Enter actual time
	<b>Sublet Repair:</b> Enter 0.0 hours then claim the actual sublet cost using the sublet code "A2"