Reference	SSM72220
Models	Range Rover Sport / L494
Title	Application failures for Range Rover Sport - L494 with SDD 141.01
Category	Diagnostic Software Hardware
Last modified	17-Mar-2015 00:00:00
Symptom	000101 Diagnostic Concerns

Content

When using Symptom Driven Diagnostics (SDD) software 141.01 the following applications are unable to be completed:

- Pre Delivery Inspection (PDI)
- Configure New module Instrument Cluster Control Module

Cause:

Issue:

During the applications an error is presented on screen stating:

'Error opening the MDX definition file: MDX IPC'

After the message is displayed, the applications exits and returns to the recommendation menu.

Action:

This workaround will load a software file to SDD using the Manual Patch Update process.

WARNING; DO NOT Restart the PC until the manual patch has been used on the vehicle, as the manual patch may be removed on restart of the PC.

- 1. Login to SDD
- 2. Select 'Continue' on the SDD Warning screen.
- 3. Select 'Manual VIN Read'
- 4. Select 'Settings' tab on the top right of the screen.
- 5. Select 'System Utilities' tab on the top middle of the screen
- 6. Select 'Manual Patch Update'.
- 7. A pop-up will be displayed for Manual patch selection dialog box.
- 8. Enter 'MP_L_L_0001' in the Manual patch selection dialog box.
- 9. Select 'OK'
- 10. The Software Manager wizard will then download the fix file from the server.
- 11. Select 'OK' in the Manual patch update information pop up.
- 12. Select 'OK' when the "Please shut down SDD before continuing" message is displayed.
- 13. 'Please wait' message is displayed.
- 14. Select 'OK' when the "Package has been installed" message is displayed.
- 15. Select 'OK' in the Manual patch update information pop up.
- 16. Close the SDD program
- 17. Start a new SDD session.
- 18. Run the application that previously had the error.
- 19. Close the SDD session.

This will be resolved on SDD 141.02 which is planned for release to all markets on Thursday 19th March 2015.