



ABOVE & BEYOND

# SERVICE ACTION Q479: FRONT SUSPENSION LOWER CONTROL ARM-TO-KNUCKLE FIXING

# SERVICE BULLETIN

05-JUN-15

NO.: SGI15-15

SECTION: GENERAL INFORMATION

MARKET: CAN / USA

**NOTE: SERVICE ACTION Q479 SUPERCEDES SERVICE ACTION Q382 WITH IMMEDIATE EFFECT.**

## DESCRIPTION

An issue has been identified on a limited number of 2014-2015 model year Range Rover Evoque (L538) vehicles where the front suspension lower control arm-to-knuckle bolt(s) failed when having the Service Instruction contained in program code Q382 performed due to the specified torque specification (175Nm) being incorrect.

## AFFECTED VEHICLES

The VIN range of affected vehicles is EH888845-FH903896.

## ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (Q479) prior to undertaking any rework action.

Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action.

Refer to Technical Bulletin Q479NAS, *Service Action: Front Suspension Lower Control Arm-to-Knuckle Fixing*, for detailed repair instructions.

## PARTS

**NOTE: when ordering parts, only order the expected percentage demand of parts identified**

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Bolt - M12 x 130mm	LR024506	2	100
Nut - M12	FY112056	2	100

## TOOLS

Refer to the Technical Bulletin noted above for any required tools.

## WARRANTY

**NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q479' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in /

drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the 30 June 2017 expiry date must be submitted for payment within 30 calendar days of completion of the repair.

<b>PROGRAM CODE</b>	<b>OPTION CODE</b>	<b>DESCRIPTION</b>	<b>SRO</b>	<b>TIME (HOURS)</b>	<b>PART No. / SUNDRY CODE</b>	<b>QTY. / VALUE</b>
<b>Q479</b>	<b>B</b>	Install a new nut and bolt to the front lower control arm and torque to 48 Nm + 180 degrees - both sides	05.10.40	0.40	LR024506 FY112056	2 2
		Drive in/drive out	02.02.02	0.2	-	-

*Normal Warranty policies and procedures apply*