



ABOVE & BEYOND

SERVICE ACTION Q439: AUTOMATIC TRANSMISSION SELECTOR LEVER BUTTON INOPERATIVE

SERVICE BULLETIN

20-FEB-15

NO.: SGI15-06

SECTION: GENERAL
INFORMATION

MARKET: CAN / USA

DESCRIPTION

A potential issue has been identified on 2013 model year LR2 (L359) vehicles where the transmission selector lever button (on the front face of the selector lever knob) becomes inoperative due to a spring fracture.

AFFECTED VEHICLES

The VIN range of affected vehicles is DH355972-DH372254.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (Q439) prior to undertaking any rework action.

Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin Q439NAS, *Service Action: Automatic Transmission Selector Lever Button Inoperative*, for detailed repair instructions.

PARTS

NOTE: when ordering parts, only order the expected percentage demand of parts identified.

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Transmission selector lever knob	LR052792	1	100

TOOLS

Refer to the Technical Bulletin noted above for any required special tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q439' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **28 February 2017** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
Q439	B	Renew transmission selector lever knob	44.15.07	0.10	LR052792	1
Q439	C	Renew transmission selector lever knob	44.15.07	0.10	LR052792	1
		Drive in/drive out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply