

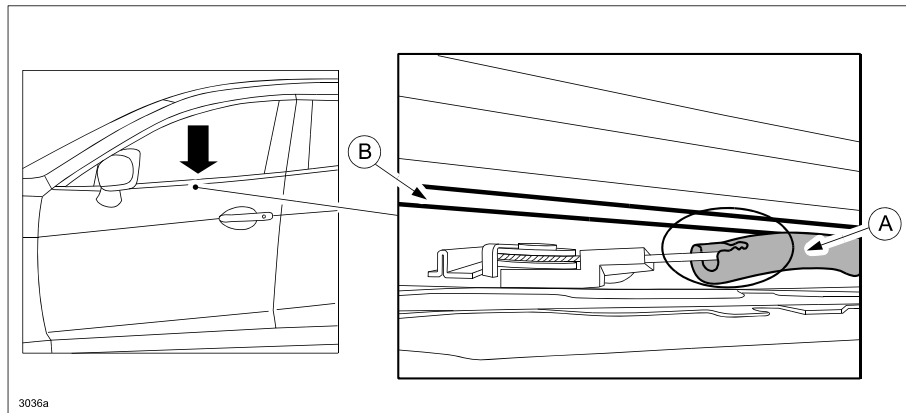
Subject: RATTLE NOISE FROM FRONT DOOR WHEN DRIVING OR WHEN AUDIO BASS IS TURNED UP	Bulletin No: 09-013/15
	Last Issued: 04/17/2015

APPLICABLE MODEL(S)/VINS

2010-13 Mazda3

DESCRIPTION

Some vehicles may exhibit a rattling noise from inside the front door when the door vibrates while driving or when the audio system bass is turned up. This is caused by a worn pad (A) on the window regulator cable from repeated operation of the window glass (B) going up and down. The cable then directly contacts the window glass when receiving vibrations, causing a rattling noise.



Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Remove the front door trim from the vehicle according to the instructions on MS3 online or the Workshop Manual (section 09-17 FRONT DOOR TRIM REMOVAL/INSTALLATION).
3. Inspect the window regulator cable pad for damage.
 - If the damage is as shown in DESCRIPTION, go to next step.
 - If no damage to the window regulator cable pad is found, this TSB is not applicable. Inspect for other causes.

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4. Remove the front window regulator from the vehicle according to the instructions on MS3 online or the Workshop Manual (section 09-12 FRONT WINDOW REGULATOR REMOVAL/INSTALLATION).
5. Cut off the damaged part of the window regulator cable pad and then add urethane foam from the Noise Parts Kit to fill.
6. Install the removed parts in the reverse order.
7. Verify repair.

PART(S) INFORMATION

Part Number	Description	Qty.	Notes
TA01-76-100	Noise Parts Kit	1	Urethane pad (5mm x 10mm x 150mm)

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.

	One Side	Both Sides
Warranty Type	A	
Symptom Code	82	
Damage Code	9C	
Part Number Main Cause / Qty.	7777-SP-K12 / 0	
Operation Number / Labor Hours:	XXL3FARX / 0.5 Hrs.	XXL3FBRX / 0.8 Hrs.