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Subject: ACTIVE DRIVING DISPLAY VIBRATES AND/OR CANNOT BE ADJUSTED TO A VIEWABLE POSITION	Bulletin No: 09-026/15
	Last Issued: 07/01/2015

BULLETIN NOTE

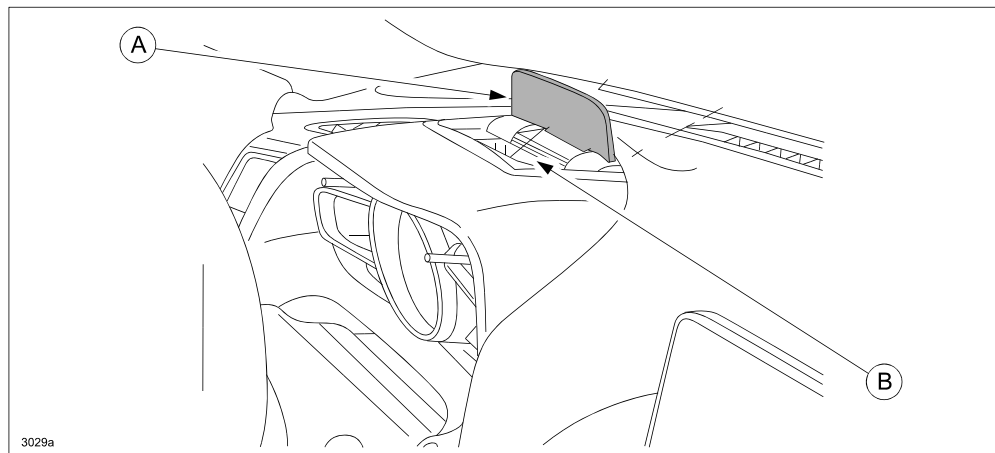
- This bulletin supersedes the previous bulletin 09-018/14 issued on 03/12/14. The APPLICABLE MODEL(S)/VINS, DESCRIPTION, REPAIR PROCEDURE, PART(S) INFORMATION and WARRANTY INFORMATION have been revised.
- Changes are noted below in Red beside the change bar.

APPLICABLE MODEL(S)/VINS

2014-2015 Mazda3 vehicles with VINS lower than JM1BM*****218352 (produced before July 1, 2014)

DESCRIPTION

Some customers may complain that the Active Driving Display (A) vibrates when driving over a bump and/or cannot be adjusted to a viewable position using the commander switch. This is caused by the axis of the Active Driving Display popping out of position if the customer manually opens or closes the display, or closes the display with objects placed in the storage area (B) for the display.



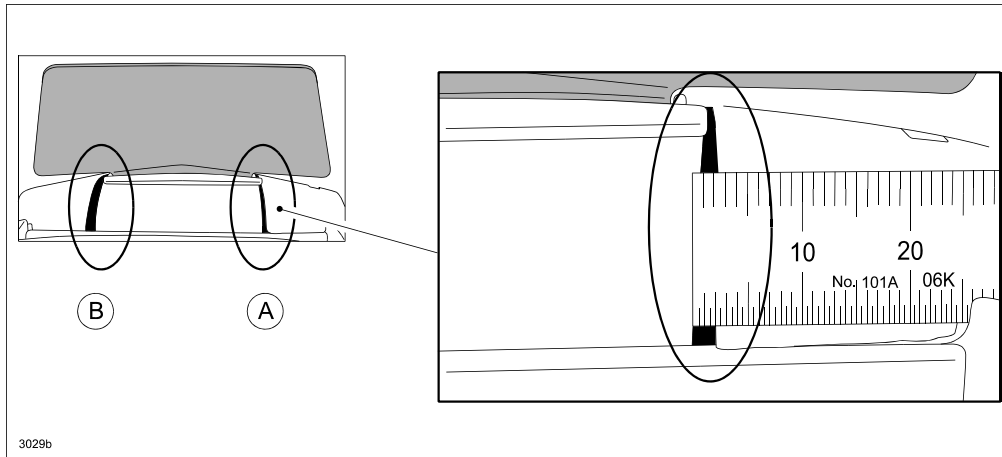
To correct the problem, the shape of the shaft and bearing part has been changed to increase the insertion force, thereby making the display harder to pop out of position.

Customers having this concern should have their vehicle repaired using the following repair procedure.

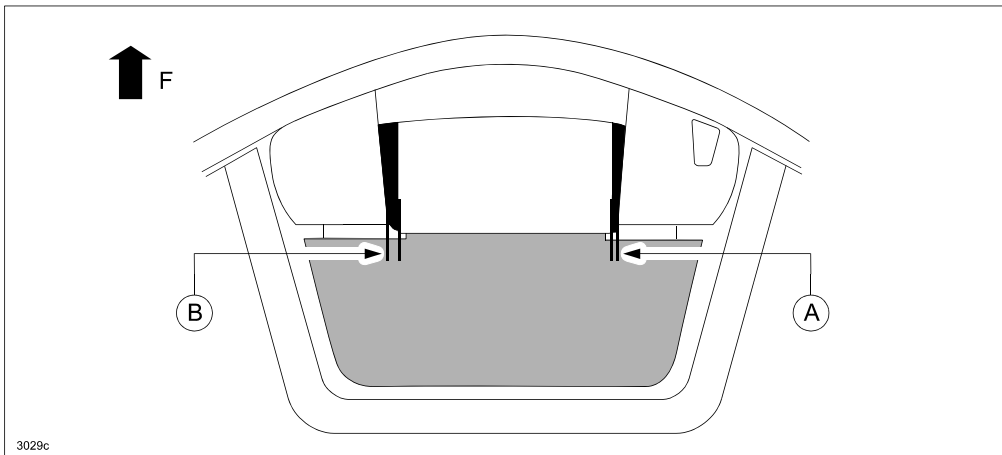
REPAIR PROCEDURE

1. Verify customer concern.
2. Visually compare the right and left side clearance between the Active Driving Display and the upper cover.
 - If the right side clearance (A) is evidently smaller than the left side (B) as shown, the Active Driving Display has popped out of position. Proceed to the next step.
 - If the clearances on both sides are almost the same, this Service Bulletin is not applicable. Inspect for other causes.

View from driver's seat



View from top (F=front of vehicle)



3. Replace the Active Driving Display (Heads Up Display) with a modified one according to the instructions on MS3 online or the Workshop Manual (section 09-10 ACTIVE DRIVING DISPLAY REMOVAL/INSTALLATION).

NOTE: Explain to the customer that the Active Driving Display should not be manually opened or closed, and to make sure that no objects are placed in the storage area for the display.

4. Verify repair.

PART(S) INFORMATION

Part Number	Description	Qty.
BHR1-55-44XA	Heads Up Display	1

CAUTION: DO NOT use “BHR1-55-44XB” for this Service Bulletin repair. “BHR1-55-44XA” and “BHR1-55-44XB” are not interchangeable both ways.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda’s New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	89
Damage Code	97
Part Number Main Cause	BHR1-55-44XA
Quantity	1
Operation Number / Labor Hours:	XXL2KXRX / 0.3 Hrs.