

Reference	SSM72486
Models	F-TYPE / X152 XE / X760 XF / X260 XJ / X351
Title	Auto stop/start not available, message shown in instrument cluster
Category	Electrical
Last modified	29-Oct-2015 00:00:00
Symptom	204000 Instrumentation
Content	<p>Issue: Customers may report whilst pressing the Auto Stop/Start button in their vehicle, a warning message may be displayed in the Instrument cluster - Auto Stop/Start not available. DTC B12CD-87 will be logged in the gateway module GWM).</p> <p>Cause: The ignition live input into the vehicle quality module (VQM), may have a poor connection, and/or no LIN circuit between the VQM & GWM.</p> <p>Action: Carry out these steps:-</p> <ol style="list-style-type: none">1. Check ignition live circuit into VQM 6 way connector pin 2. Repair connection as required.2. F-Type K22185 & XJ V90866 onwards - Check LIN circuit between VQM 6 way connector pin 4 & pin 13 of the GWM. Repair connection as required.3. XE A900466 & New XF Y00001 onwards - Check LIN circuit between VQM 6 way connector pin 4 & pin 58 of the BCM. Repair connection as required.4. If these steps do not resolve the issue, replace the VQM.