
Reference	SSM72503
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Models	F-PACE / X761 F-TYPE / X152 XE / X760 XF / X260 XJ / X351
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Title	The Telematics module cannot be activated at PDI
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Category	Electrical
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Last modified	05-Nov-2015 00:00:00
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Symptom	207000 Entertainment Systems
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Content	<p>Note: Only applicable to 16my vehicles onwards.</p> <p><u>Issue</u> The Telematics module (TCU) cannot be activated at PDI.</p> <p><u>Cause</u> If a vehicle has both a TCU and Wi-Fi, and if Wi-Fi is turned on, the PDI process will attempt to use the Personal Sim Card (PSIM) for connectivity to backend services. This will affect activation.</p> <p><u>Action</u> The Wi-Fi is by default turned off for vehicle delivery and should not be turned on until the PDI is complete.</p> <p>Topix will be update at the earliest opportunity</p>
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