
Reference	SSM72486
Models	F-TYPE / X152 XE / X760 XF / X260 XJ / X351
Title	Auto stop/start not available, message shown in instrument cluster
Category	Electrical
Last modified	17-Dec-2015 00:00:00
Symptom	204000 Instrumentation

Content**Issue:**

Customers may report whilst pressing the Auto Stop/Start button in their vehicle, a warning message may be displayed in the Instrument cluster - Auto Stop/Start not available. DTC B12CD-87 will be logged in the gateway module GWM).

Cause:

The ignition live input into the voltage quality module (VQM), may have a poor connection, and/or no LIN circuit between the VQM & GWM.

Action:

Carry out these steps:-

1. Check ignition live circuit into VQM 6 way connector pin 2. Repair connection as required.
2. **F-Type K22185 & XJ V90866 onwards** - Check LIN circuit between VQM 6 way connector pin 4 & pin 13 of the GWM. Repair connection as required.
3. **XE A900466 & New XF Y00001 onwards** - Check LIN circuit between VQM 6 way connector pin 4 & pin 58 of the BCM. Repair connection as required.
4. If these steps do not resolve the issue, replace the VQM.