

TECHNICAL BULLETIN

JTB00411NAS1
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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

Changes are highlighted in gray

SECTION: 501-00

Door Exterior Aluminum Finisher Discoloration

AFFECTED VEHICLE RANGE:

XF (X250)

Model Year: 2009-2014
VIN: R00019-U06496
Manufacturing Plant: Castle Bromwich

XJ Range (X351)

Model Year: 2010-2014
VIN: V00325-V58603
Manufacturing Plant: Castle Bromwich

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The door exterior aluminum finishers may exhibit discoloration.

Cause: This may be caused by the aluminum surface being affected by climatic conditions.

Action: Should a customer express this concern, follow the Service instruction outlined below.


PARTS:

C2Z31325	Rear door finisher - Right-hand - XF (X250)	Quantity: 1
C2Z31326	Rear door finisher - Left-hand - XF (X250)	Quantity: 1
C2Z31323	Mirror finisher - Right-hand - XF (X250)	Quantity: 1
C2Z31324	Mirror finisher - Left-hand - XF (X250)	Quantity: 1
C2D47190	Mirror finisher - Left-hand - XJ (X351)	Quantity: 1
C2D47191	Mirror finisher - Right-hand - XJ (X351)	Quantity: 1
C2D45815	Rear quarter window glass (Clear glass) - Right-hand - XJ (X351) 15MY	Quantity: 1
C2D45819	Rear quarter window glass (Clear glass) - Left-hand - XJ (X351) 15MY	Quantity: 1

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:

 **NOTE:** Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

 **NOTE:** DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Mirror back - XJ (X351)	76.11.26	0.1	81	C2D47190
Rear quarter window glass finisher - one side - XJ (X351)	76.81.02	1.6	81	C2D45815
Mirror back - XF (X250)	76.11.26	0.1	81	C2Z31323
Rear door finisher - XF (X250)	76.43.21	0.3	81	C2Z31325

 **NOTE:** Normal Warranty procedures apply.

SERVICE INSTRUCTION:

XJ (X351) only

1Install a new rear quarter glass (see TOPIx workshop Manual, section 501-11).

XF (X250) only

2Install a new rear door outer finisher (see TOPIx Workshop Manual, section 501-11; steps 1-11).

XF (X250) only

3Install a new exterior mirror cover (see TOPIx Workshop Manual, section 501-09).