
Reference SSM72407

Models XE / X760
XF / X260
XJ / X351

Title Selective Catalytic Redustion (SCR) Fluid Spill Cleaning in Luggage Area.

Category Engine

Last modified 03-Sep-2015 00:00:00

Symptom 403000 Exhaust System Concerns

Content **Issue:** Customer may report white crystals found around SCR filler neck in the luggage area.

Cause: Early build process weakness within Jaguar XF production facility where SCR/Adblue has potential to leak onto vehicle rear luggage compartment & surrounding areas of trim.

Action: To clean off any crystallisation of SCR/Adblue fluid please carry out the following steps:

1. To remove crystallised substance, use small brush and vacuum cleaner to remove excess solid material from all surfaces (including exposed metallic surfaces & electrical connections)
2. To clean trim surfaces, using a warm damp cloth thoroughly clean off crystallisation and dry affected area immediately afterwards.

Please note:

DEF is a non-toxic fluid & is non-corrosive in a crystallised solid state. After cleaning of metallic surfaces some cosmetic corrosion may appear. This has no lasting or damaging effects on the vehicle structure or systems.

DO NOT use non-absorbent cloth

DO NOT use water when cleaning off electrical connections