

<b>Reference</b>	SSM72390
<b>Models</b>	F-TYPE / X152 XE / X760 XF / X260 XJ / X351
<b>Title</b>	Important information reference the location of both keys at PDI
<b>Category</b>	Body
<b>Last modified</b>	03-Sep-2015 00:00:00
<b>Symptom</b>	112000 Latches/Locks & Security

**Content**

**Vehicles lines affected**

All XE -X760  
All new XF-X260  
XJ- X351 16my  
F Type-X152 16my

**Note**

This phenomenon can only happen under specific circumstances; it is only when both keys are in close proximity of each other in the vehicle and requires the exterior door handle lock button to be pressed.

**Issue**

It has been highlighted that it is possible to lock the vehicle with both keys inside. Keys are held together by cable ties when delivered to the retailer.

**Cause**

Software error.

**Action**

This issue is currently under investigation. Until a fix communication is issued you are requested to ensure that if there is a requirement to lock the vehicle that both keys are removed before pressing the exterior handle lock button.