

Reference	SSM68558
Models	XF / X250
Title	Noise From The Rear Suspension.
Category	Chassis
Last modified	03-Sep-2015 00:00:00
Symptom	304000 Suspension System

Content

Issue:

A customer may report a noise from the rear suspension.

Cause:

Jaguar has received warranty claims for rear shock absorber replacement due to noise. Investigation has revealed no fault found with the shock absorber, and may be caused by other components on the vehicle.

Action:

If there is a customer complaint of noise from the rear of the vehicle and the cause is identified as a shock absorber assembly, First relax the Top Mount to Body fixings, Shock Absorber to Suspension Link fixing and Shock Absorber Piston Rod Nut, re torque to specification, ensuring the torque wrench has the appropriate sized "Crows Foot Adaptor" for the Piston Rod Nut .

If the noise persists consider the spring isolator first, this is supplied as a separate item, part number C2Z15891

For vehicles preS15400 the Cross Axis Joint should be inspected, part number C2D4013