

TECHNICAL BULLETIN

JTB00426NAS1

16 SEP 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-10

'Click' / 'Knock' Noise From Front Seat

AFFECTED VEHICLE RANGE:

XF (X250)

Model Year: 2014-2015
VIN: U12350-U56280
Manufacturing Plant: Castle Bromwich

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A 'click' or 'knock' noise may be evident from the front seat in the area of the driver's or passenger's shoulders.

Cause: This may be caused by the end stop block dimension not being within tolerance.

Action: Should a customer express this concern, follow the Service Instruction below.

PARTS:

C2Z16492	Front seat frame upper (Non Memory)	Quantity: 1
C2Z16493	Front seat frame upper (Memory)	Quantity: 1

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:

NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

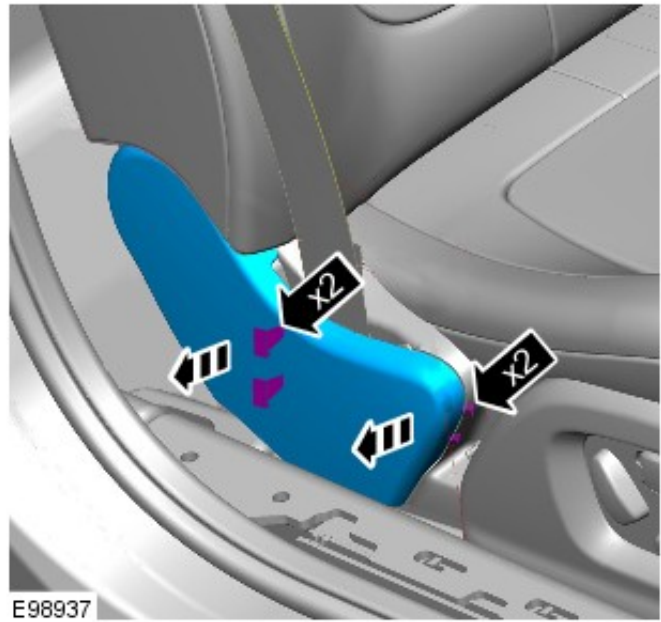
NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Check front seat backrest frame for excessive play	05.10.20	0.2	12	C2Z16492
Replace front seat backrest	76.70.06	1.4	12	C2Z16492

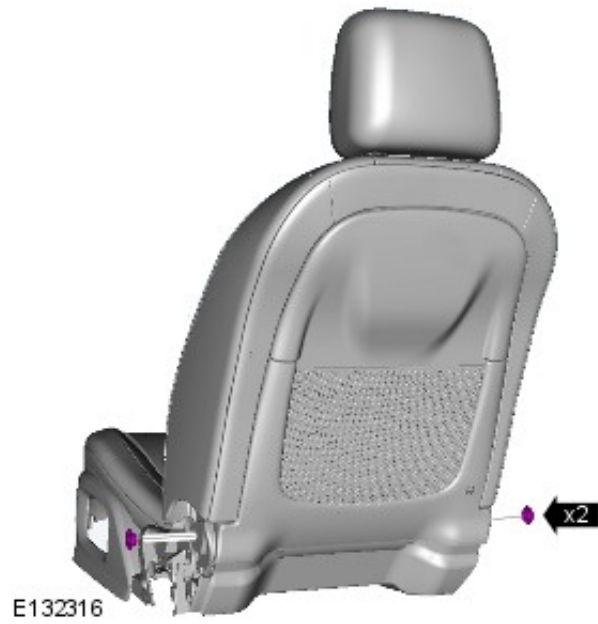
NOTE: Normal Warranty procedures apply.

SERVICE INSTRUCTION:

1 Remove the front seat trim cover.



2Release the side fixings.



3Pull the front seat cover rearwards.



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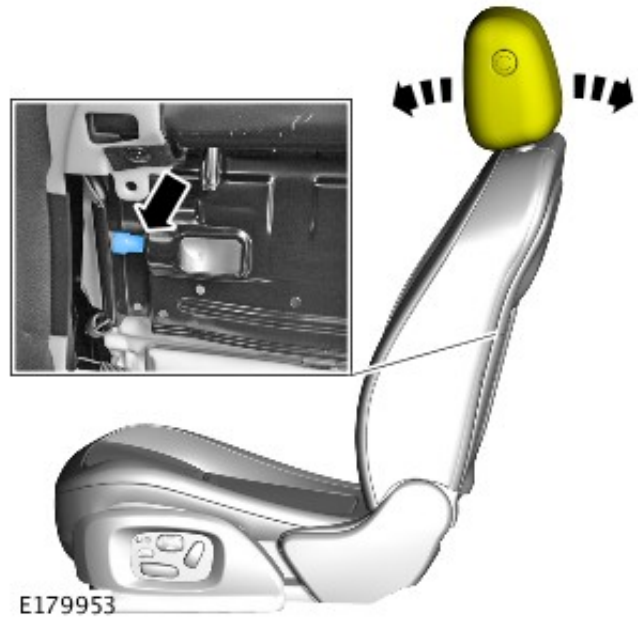
4 Pull the front seat cover downwards to remove.



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5 Check front seat backrest frame for excessive play in the anti-whiplash plate pivots.

- If no play is found, reverse the removal procedure and continue with diagnosis to determine root cause.
- If excessive play is found, proceed to the next step and replace the front seat backrest.



6 Replace front seat backrest (see TOPIx Workshop Manual, section 501-10: Seating).