

Reference	SSM72390
Models	XE / X760 XF / X260 XJ / X351
Title	Important information reference the location of both keys at PDI
Category	Body
Last modified	24-Aug-2015 00:00:00
Symptom	112000 Latches/Locks & Security
Content	<p><u>Vehicles lines affected</u> All XE -X760 All new XF-X260 XJ- X351 16my</p> <p><u>Note</u> This phenomenon can only happen under specific circumstances; it is only when both keys are in close proximity of each other in the vehicle and requires the exterior door handle lock button to be pressed.</p> <p><u>Issue</u> It has been highlighted that it is possible to lock the vehicle with both keys inside. Keys are held together by cable ties when delivered to the retailer.</p> <p><u>Cause</u> Software error.</p> <p><u>Action</u> This issue is currently under investigation. Until a fix communication is issued you are requested to ensure that if there is a requirement to lock the vehicle that both keys are removed before pressing the exterior handle lock button.</p>