

<b>Reference</b>	SSM72306
<b>Models</b>	XE / X760 XF / X260
<b>Title</b>	Jaguar XE / XF Centre Console Glue Residue Evident
<b>Category</b>	Body
<b>Last modified</b>	24-Jul-2015 00:00:00
<b>Symptom</b>	107000 Interior Trim

**Content**

Issue:

Reports at PDI upon removal of the centre console protection, there is glue residue on the console surface face.

Cause:

High in-vehicle temperatures causing glue to seep from the console protection trim onto the console. When the in-vehicle temperature drops, this then sets hard on the surface of the console.

Action:

Run the A/C on Auto to cool the car down to 20 °C (68 °F) or lower.

When cabin temperature has reached 20 °C or lower, carefully remove the centre console protection. If when attempting to remove, glue residue is evident, allow the cabin temperature to stabilise and lower before attempting to remove the console protection again.

If glue residue is evident after removal, dampen a soft cloth with warm soapy water and wipe off glue residue. Ensure cloth is not too wet or saturated.