

Reference	SSM72238
Models	XF / X250
Title	XF Saloon (X250) Partial Delamination of Rear Door Finisher
Category	Body
Last modified	22-Apr-2015 00:00:00
Symptom	108000 Ext. Trim/Accessories
Attachments	Example.pdf

Content **Issue:-**

Customers have reported that chrome and black door finishers on the rear door become slightly adrift due to partial delamination at the base of the rear door 'B' post. (Please view attachment example)

Cause:-

Excess applied torque during profiling can cause the fixing screw to protrude through the moulding into the adhesive strip. Over time, this can weaken the adhesive creating the partial delamination.

Action:-

If vehicle is showing signs of delaminated finisher/waist seal between VIN's R00547 - U75475:

1. Replace rear door bright work finisher
2. Remove and discard the existing fixing screw and replace with **C2Z31690**
3. Torque fixing to 2.1Nm

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.

Example

