

TECHNICAL BULLETIN

K266NAS1

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-11

Service Action: Front Window Regulators Distorting

AFFECTED VEHICLE RANGE:

XF (X250)

Model Year: 2014-2015

VIN: U36730-U40500

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on a limited number of 2014-2015 model year XF (X250) vehicles which may experience a 'clicking' noise when operating the front door windows upwards and/or may be unable to open or close the window.

Action: Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:



NOTE: * when ordering parts, order only the expected percentage demand of parts identified

DESCRIPTION	PART No./SUNDRY CODE	QTY./VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Window regulator - Front right	C2Z31200	1	99
Window regulator - Front left	C2Z31201	1	99

SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required tools

WARRANTY:



NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.