

TECHNICAL BULLETIN

K278 UPS3815-2bNAS1

30 MAR 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 307-01A/ 01B

Update Prior to Sale: Mass Damper Fixing Bolt Torque

AFFECTED VEHICLE RANGE:

XF (X250)

Model Year: 2015
VIN: U69778-U77393

Engine: V6 S/C 3.0L Petrol

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A potential issue has been identified on a limited number of 2015 model year XF (X250; 3.0L SC V6 only) vehicles where the bolts used to retain the transmission mass damper may have been tightened to an incorrect torque value.

Action: Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

PARTS:

No parts required

SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required tools

WARRANTY:



NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **20 September 2015** closure date must be submitted quoting Program Code '**K278**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review, and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
K278	B	Tighten the transmission mass damper fixing bolts	05.10.10	0.10	-	-
K278	C	Tighten the transmission mass damper fixing bolts Drive in/drive out	05.10.10 02.02.02	0.10 0.20	- -	- -

Normal Warranty policies and procedures apply

SERVICE INSTRUCTION:

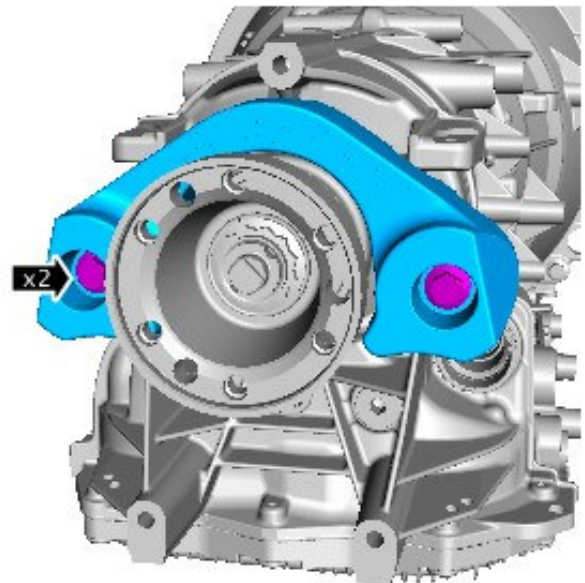
-  **WARNING: make sure to support the vehicle with axle stands.**

Raise and support the vehicle (see TOPIx Workshop Manual, section 100-02).

-  **NOTE: transmission shown removed for clarity.**

Tighten the two (2) transmission mass damper retaining bolts.

- Torque: 63 Nm \pm 8 Nm



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- Lower the vehicle (see TOPIx Workshop Manual, section 100-02).