

**UPDATE PRIOR TO SALE UPS3815-2B: MASS
DAMPER FIXING BOLT TORQUE**
**SERVICE
BULLETIN**
30-MAR-15
NO.: 6-263USA
**SECTION: GENERAL
INFORMATION**
MARKET: USA
DESCRIPTION

A potential issue has been identified on a limited number of 2015 model year XF (X250; 3.0L SC V6 only) vehicles where the bolts used to retain the transmission mass damper may have been tightened to an incorrect torque value.

AFFECTED VEHICLES

The VIN range of affected vehicles is U69778-U77393.

See the attached list of affected vehicles and retailers.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (**K278**) prior to undertaking any rework action.

Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action.

Refer to Technical Bulletin UPS3815-2bNAS, *Update Prior to Sale: Mass Damper Fixing Bolt Torque*, for detailed repair instructions.

PARTS

No parts required.

TOOLS

Refer to Technical Bulletin / Workshop Manual referenced above for any required special tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K278**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **20 September 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE
K278	B	Tighten the transmission mass damper fixing bolts	05.10.10	0.10	-	-
K278	C	Tighten the transmission mass damper fixing bolts	05.10.10	0.10	-	-
		Drive in/drive out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply.

**UPDATE PRIOR TO SALE UPS3815-2B: AFFECTED
VIN LIST**

RETAILER NO. / NAME	VIN
0022 Haron Jaguar	U72352
0022 Haron Jaguar	U72428
0696 Alpine Jaguar	U72639
0696 Alpine Jaguar	U72694
5310 Jaguar Tulsa	U72651
5326 Jaguar Reno	U72423
5330 Jaguar Jacksonville	U72466
5383 Jaguar Plano	U72455
5383 Jaguar Plano	U72731
5387 Jaguar Orlando	U72119
5387 Jaguar Orlando	U72142
5387 Jaguar Orlando	U72335
5387 Jaguar Orlando	U72660
5528 Jaguar Houston North	U72417
5536 Jaguar Naples	U72144
5536 Jaguar Naples	U72686
5536 Jaguar Naples	U72713
5563 Jaguar Southwest Houston	U72717
5621 Jaguar Asheville	U72690
5628 Jaguar Newport Beach	U72435
5662 Jaguar Cary	U72646
5662 Jaguar Cary	U72668
5672 Autobahn Motorcars	U72437
5672 Autobahn Motorcars	U72372
5691 Jaguar of Sarasota	U72619
5729 Gaudin Jaguar	U72363
5758 Jaguar Mission Viejo	U72115
5763 Jaguar Fort Myers	U72880